

## DAFTAR TABEL

Tabel II.9 Penelitian Terdahulu .....	31
Tabel III.2 Sistematika Penulisan.....	35
Tabel III.2 Kategori Rentang Penilaian.....	37
Tabel III.3.1 Pernyataan Skala Likert .....	40
Tabel III.3.2 Instrumen Pernyataan <i>Effectiveness</i> .....	41
Tabel III.3.3 Instrumen Pernyataan Freedom From Risk.....	42
Tabel III.3.4 Instrumen Pernyataan Context Coverage .....	42
Tabel III.4 Tabel Penilaian Alpha Cronbach .....	47
Tabel IV.1.1 Enam (6) Nilai Utama pada PT Telkom Indonesia (Persero) .....	52
Tabel IV.1.1 Jumlah Responden .....	57
Tabel IV.1.2 Instrumen Karakteristik <i>Effectiveness</i> .....	57
Tabel IV.1.2 Instrumen Karakteristik <i>Freedom From Risk</i> .....	58
Tabel IV.1.3 Instrumen Karakteristik <i>Context Coverage</i> .....	58
Tabel IV.3.1 Jumlah Respoden Divisi PT Telkom Indonesia Bandung .....	59
Tabel V.1.1.1 Hasil Uji Validitas Instrumen <i>Effectiveness</i> .....	69
Tabel V.1.1.2 Hasil Uji Validitas instrumen Freedom from Risk.....	69
Tabel V.1.1.3 Hasil Uji Validitas Instrumen Context Coverage .....	70
Tabel V.1.2.1 Hasil Uji Reabilitas Instrumen Effectiveness .....	72
Tabel V.1.2.2 Hasil Uji reabilitas instrumen Freedom From Risk .....	72
Tabel V.1.2.3 Hasil Uji Reabilitas instrumen karakteristik Context Coverage ...	73
Tabel V.1.2.4 Hasil Keseluruhan Indikator Reability.....	73
Tabel V.1.2.5 Hasil Acuan Rentang Uji Reabilitas .....	74
Tabel V.2 Acuan Rentang penilaian Analisis deskriptif .....	75
Tabel V.2.1 Karakteristik Effectiveness .....	76
Tabel V.2.2 Karakteristik Freedom From Risk .....	78
Tabel V.2.3. Karakteristik Freedom From Risk.....	80
Tabel V.3.1 Hasil Kualitatif Karakteristik Efektivitas (Effectiveness) .....	82
Tabel V.3.2 Hasil kualitatif Karakteristik Efektivitas (Effectiveness) .....	84
Tabel V.3.3 Hasil kualitatif Karakteristik Freedom from Risk .....	85
Tabel V.3.4 Hasil kualitatif Karakteristik Context coverage.....	86