

DAFTAR ISI

HALAMAN PENGESAHAN	ii
LEMBAR PERNYATAAN ORISINALITAS	iii
ABSTRAK	iv
ABSTRACT	v
KATA PENGANTAR	vi
LEMBAR PERSEMBAHAN	vii
Daftar Isi	viii
Daftar Gambar	xi
Daftar Tabel	xiii
Daftar Lampiran	xiv
Daftar Istilah	xv
BAB I Pendahuluan	1
I.1 Latar Belakang	1
I.2 Perumusan Masalah	2
I.3 Tujuan Penelitian	3
I.4 Batasan Penelitian	3
I.5 Manfaat Penelitian	3
I.6 Sistematika Penulisan	4
BAB II Tinjauan Pustaka	5
II.1 Enterprise Architecture	5
II.2 Framework Enterprise Architecture	6
II.3 Integrated Multi-dimensional Enterprise Architecture	7
II.4 Penelitian Terdahulu	10
II.5 Alasan Pemilihan Teori, Kerangka Kerja, atau Mekanisme	15
BAB III Metodologi Penelitian	17

III.1	Kerangka Berpikir	17
III.2	Sistematika Penyelesaian Masalah	19
III.3	Pengumpulan Data	20
III.4	Pengolahan Data atau Pengembangan Produk/ Artifak	21
III.5	Metode Evaluasi	22
III.6	Alasan Pemilihan Metode	22
BAB IV	Identifikasi dan Analisis	23
IV.1	Deskripsi Objek Penelitian	23
IV.2	Gambaran Perusahaan	23
IV.2.1	Struktur Organisasi	23
IV.2.2	Visi dan Misi	24
IV.3	Strategi dan Kebijakan	25
IV.4	Kondisi Permasalahan Eksisting	26
IV.5	Kondisi Aplikasi Eksisting	26
BAB V	Perancangan Enterprise Architecture	27
V.1	Architecture Vision	27
V.1.1	Architecture Principles	27
V.1.2	Architecture Goals	28
V.1.3	Vision, Mission, and Strategic Planning	29
V.1.4	Value Chain Diagram	29
V.1.5	Business Model Canvas	30
V.1.6	Organization Decomposition Diagram	31
V.2	Business Architecture	32
V.2.1	Business Principles	33
V.2.2	Organization Role Diagram	33
V.2.3	Risk Diagram	34

V.2.4	Key Performance Indicator Diagram	36
V.2.5	Standard and Regulation	38
V.2.6	Business Process Diagram	39
V.2.6.1	Pengelolaan Inovasi dan Inkubasi Bisnis	40
V.2.6.2	Pengelolaan Marketing	44
V.2.6.3	Pengelolaan Solusi Teknologi	45
V.2.6.4	Pengelolaan Layanan Tenant dan Support	47
V.2.7	Functional Decomposition Diagram	49
V.2.8	Business Process-Risk Matrix	50
V.2.9	Business Process-Key Performance Indicator Matrix	50
V.2.10	Business Process-Standard and Regulation Matrix	51
V.3	Architecture Implementation	52
V.3.1	Architecture Implementation Planning	53
V.3.2	Solution Concept Diagram	54
V.3.2.1	Pengelolaan Layanan Klien BTP	55
VI	KESIMPULAN DAN SARAN	59
VI.1	KESIMPULAN	59
VI.2	SARAN	59
	Daftar Pustaka	60
	LAMPIRAN	63