DAFTAR ISI

ABSTRAK i

ABSTRACT ii

LEMBAR PENGESAHAN iii

LEMBAR PERNYATAAN ORISINALITAS iv

LEMBAR PERSEMBAHAN v

KATA PENGANTAR vi

DAFTAR ISI viii

DAFTAR GAMBAR xiii

DAFTAR TABEL xvi

DAFTAR LAMPIRAN xix

DAFTAR ISTILAH xx

BAB I Pendahuluan 1

I.1 Latar Belakang 1

I.2 Perumusan Masalah 3

I.3 Tujuan Penelitian 3

I.4 Batasan Penelitian 3

I.5 Manfaat Penelitian 4

BAB II Tinjauan Pustaka 6

II.1 *Enterprise Architecture* 6

II.2 *The Open Group Architecture Framework* (TOGAF) 6

II.3 TOGAF *Architecture Development Method* (ADM) 7

II.4 Federal Enterprise Architecture Framework (FEAF) 9

II.5 Zachman Framework 11

II.6 Penelitian Terdahulu 12

II.7 Alasan Pemilihan Teori, Kerangka Kerja, atau Mekanisme 15
II.8 Architecture Capability Maturity Models (ACMM) 18
BAB III Metodologi Penelitian 20
III.1 Model Konseptual 20
III.2 Sistematika Penyelesaian Masalah 22
III.3 Pengumpulan Data 27
III.4 Pengembangan Produk / Artifak 29
III.5 Metode Evaluasi 37
III.6 Analisis SWOT 37
III.6.1 Strength 37
III.6.2 Weakness 37
III.6.3 Opportunity 38
III.6.4 Threat 38
BAB IV PERSIAPAN DAN IDENTIFIKASI 39
IV.1 Deskripsi Perusahaan 39
IV.1.1 Visi & Misi Perusahaan 40
IV.1.2 Nilai Perusahaan 41
IV.1.3 Struktur Organisasi 42
IV.2 Identifikasi 45
IV.2.1 Deskripsi Aplikasi Eksisting 45
IV.2.2 ACMM Eksisting 49
IV.2.3 Tujuan & Sasaran 51
IV.2.4 Permasalahan & Isu Rumah Sakit 53
BAB V ANALISIS DAN PERANCANGAN 54
V.1 Fase Preliminary 54
V.1.1 Organizational Scope 54

V.1.2 Principles Catalog 56
V.1.3 Enterprise Architecture Design Team 68
V.2 Fase Architecture Vision 69
V.2.1 Stakeholder Map Matrix 69
V.2.2 Value Chain Diagram 95
V.2.3 Solution Concept Diagram 96
V.3 Arsitektur Bisnis 99
V.3.1 Requirement Arsitektur Bisnis 99
V.3.2 Business Footprint Diagram 100
V.3.3 Driver/Goal/Objective/Requirement Catalog 101
V.3.4 Business Interaction Matrix 102
V.3.5 Functional Decomposition Diagram 109
V.3.6 Business Service/Function Catalog 109
V.3.7 Organization/Actor Catalog 112
V.3.8 Role Catalog 116
V.3.9 Actor/Role Matrix 128
V.3.10 Process Flow Diagram 140
V.3.11 GAP Analysis Business Architecture 173
V.4 Arsitektur Sistem Informasi 175
V.4.1 Arsitektur Data 175
V.4.2 Arsitektur Aplikasi 187
V.5 Arsitektur Teknologi 207
V.5.1 Requirement Arsitektur Teknologi 207
V.5.2 Technology Standard Catalog 207
V.5.3 Technology Portfolio Catalog 208
V.5.4 Application/Technology Matrix 210

V.5.5 Network and Communication Diagram 211
V.5.6 Environments and Locations Diagram..... 212
V.5.7 Platform Decomposition Diagram 212
V.5.8 GAP Analysis Technology Architecture 213
V.6 Opportunities & Solutions..... 214
V.6.1 Implementation Factor Assessment and Deduction Matrix..... 215
V.6.2 Consolidate GAP and Solutions Matrix..... 216
V.6.3 Consolidate & Reconcile Interoperability Requirements 221
V.6.4 Project Catalog..... 222
V.6.3 Project Context Diagram..... 225
V.6.4 Benefit Diagram..... 226
V.7 Migration Planning..... 226
V.7.1 Estimate Value & Risk..... 226
V.7.2 Project Description..... 227
V.7.3 Business Value Assessment Technique 228
V.7.3 Prioritas Pembangunan Proyek 229
V.7.4 IT Roadmap 230
V.8 Implementation Governance 231
V.8.1 Rekomendasi Tools EA & Repository..... 231
V.8.2 Enterprise Architecture Organizational Structure Recommendations (EA Structure & Job Descriptions)..... 233
V.8.3 Tools/Function Matrix 234
V.8.3 ACMM Estimasi Target..... 237
V.8.3 Validasi Stakeholder 238
BAB VI KESIMPULAN DAN SARAN 245
VI.1 Kesimpulan..... 245

VI.2 Saran 246
Daftar Pustaka 247
LAMPIRAN 250
Lampiran A: Surat Pengantar 250
Lampiran B: Surat Kegiatan Penelitian 251
Lampiran C: Surat Pernyataan Validasi 252
Lampiran D : Bukti Pertemuan Bersama RS Hermina 260