

Daftar Pustaka

- Bolt, A., & van der Aalst, W. M. P. (2015). *Multidimensional Process Mining Using Process Cubes* (pp. 102–116). https://doi.org/10.1007/978-3-319-19237-6_7
- Celonis. (2023). *Knowledge Model*. Docs. <https://docs.celonis.com/en/knowledge-model.html>
- DIREKTORAT JENDERAL PENDIDIKAN TINGGI, R. D. T. (2021). *Surat Edaran Pembelajaran Tatap Muka Tahun Akademik*.
- Dumas, M., Marcello, ·, Rosa, L., Mendling, J., & Reijers, H. A. (2018). *Fundamentals of Business Process Management*.
- Fakultas Rekayasa Industri. (2020). *Buku Kurikulum SI*.
- Hevner, A., R, A., March, S., T, S., Park, Park, J., Ram, & Sudha. (2004). Design Science in Information Systems Research. *Management Information Systems Quarterly*, 28, 75.
- Marin-Castro, H. M., & Tello-Leal, E. (2021). Event log preprocessing for process mining: A review. In *Applied Sciences (Switzerland)* (Vol. 11, Issue 22). MDPI. <https://doi.org/10.3390/app112210556>
- Naderifar, V., Sahran, S., & Shukur, Z. (2019). A Review on Conformance Checking Technique for the Evaluation of Process Mining Algorithms. *TEM Journal*.
- Polyvyanny, A. (2022). Introduction to Process Querying. In *Process Querying Methods* (pp. 1–18). Springer International Publishing. https://doi.org/10.1007/978-3-030-92875-9_1
- Van der Aalst, W. (2016). Process mining: Data science in action. In *Process Mining: Data Science in Action*. Springer Berlin Heidelberg. <https://doi.org/10.1007/978-3-662-49851-4>

- Van der Aalst, W. M. P. (2011). *Process Mining*. Springer Berlin Heidelberg.
<https://doi.org/10.1007/978-3-642-19345-3>
- Van der Aalst, W. M. P. (2013). *Process Cubes: Slicing, Dicing, Rolling Up and Drilling Down Event Data for Process Mining* (pp. 1–22).
https://doi.org/10.1007/978-3-319-02922-1_1
- Van Eck, M. L., Lu, X., Leemans, S. J. J., & Van der Aalst, W. M. P. (2015). *PM²: A Process Mining Project Methodology* (pp. 297–313).
https://doi.org/10.1007/978-3-319-19069-3_19