

BIBLIOGRAPHY

- Abran, A. (2010). ISO 9126: Analysis of Quality Models and Measures. In *Software Metrics and Software Metrology* (pp. 205–228). Wiley. <https://doi.org/10.1002/9780470606834.ch10>
- Afiah, H., Darwiyanto, E., & Dwi Jatmiko, D. S. (2019). *Evaluasi Kualitas Website Bandung Smart City Menggunakan ISO/IEC 25010 Quality-in-Use Model*. <https://smartcity.bandung.go.id>
- Al-Obthani, F. S., & Ameen, A. A. (2018). Towards Customized Smart Government Quality Model. *International Journal of Software Engineering & Applications*, 9(2), 41–50. <https://doi.org/10.5121/ijsea.2018.9204>
- Angraini, N., & Kurniawati, A. (2021). Comparative Analysis of Fintech Software Quality Against MSMEs Using the ISO 25010:2011 Method. *International Research Journal of Advanced Engineering and Science*, 6(3), 167–175. http://bpmsg.com/academic/ahp_calc.php.
- Arikunto, S. (2009). *Prosedur Penelitian Suatu Pendekatan Praktik*. Rineka Cipta.
- Avi, M. S. (2023). The Implementation of an Integrated Information System in the Company: From Option to Obligation for Efficient and Effective Management. *Global Journal of Management and Business Research*, 1–19. <https://doi.org/10.34257/GJMBRAVOL23IS1PG1>
- Bakkalbasioglu, E. (2020). Purposive Sampling and Advantages of Using Interviewee as “Fixer.” *The Qualitative Report*, 688–699.
- BBSN. (2019). *Peraturan Badan Siber dan Sandi Negara Nomor 9 Tahun 2019 Tentang Tata Naskah Dinas di Lingkungan Badan Siber dan Sandi Negara*.
- Bichler, M. (2006). Design science in information systems research. *wirtschaftsinformatik*, 48(2), 133–135. <https://doi.org/10.1007/s11576-006-0028-8>
- Black, T. (2017). The language of evaluation. *English in Aotearoa*, 26.
- Boyce, C., & Neale, P. (2006). *Conducting in-depth interviews: a guide for designing and conducting in-depth interviews for evaluation input*.
- Campbell, S. (2014). What is Qualitative Research? *American Society for Clinical Laboratory Science*, 27(1), 3–3. <https://doi.org/10.29074/ascls.27.1.3>
- Campbell, S., Greenwood, M., Prior, S., Shearer, T., Walkem, K., Young, S., Bywaters, D., & Walker, K. (2020). Purposive sampling: complex or simple? Research case examples. *Journal of Research in Nursing*, 25(8), 652–661. <https://doi.org/10.1177/1744987120927206>
- Capwell, E. M., Butterfoss, F., & Francisco, V. T. (2000). Why Evaluate? *Health Promotion Practice*, 1(1), 15–20. <https://doi.org/10.1177/152483990000100103>

- Costich, T. (2021). The Right Route. *Quality Progress*, 54(8), 52–53.
- Creswell, J. W. (2009). Editorial: Mapping the field of mixed methods research. In *Journal of Mixed Methods Research* (Vol. 3, Issue 2, pp. 95–108). <https://doi.org/10.1177/1558689808330883>
- Creswell, J. W. (2011). Controversies in mixed methods research. In *The Sage handbook of qualitative research* (pp. 269–284). SAGE Publication.
- Creswell, J. W., & Creswell, J. D. (2018). *Research design: qualitative, quantitative, and mixed methods approaches* (Fifth Edition). SAGE Publication.
- Darmawan, D. (2016). *Metode Penelitian Kuantitatif* (Edisi Ketiga). PT Remaja Rosdakarya.
- Fatieieva, A. (2020). Information systems in the enterprise's management. *Economics. Finances. Law*, 6/1, 11–15. [https://doi.org/10.37634/efp.2020.6\(1\).2](https://doi.org/10.37634/efp.2020.6(1).2)
- George, D., & Mallery, P. (n.d.). *IBM SPSS statistics 23 step by step: a simple guide and reference*.
- Ghozali, I. (2005). *Aplikasi Analisis Multivariate Dengan Program SPSS*. Badan Penerbit Universitas Diponegoro.
- Ghozali, I. (2011). *Aplikasi analisis multivariate dengan program IBM SPSS 19 edition*. Badan Penerbit Universitas Diponegoro.
- Glaser, P. (2012). Respondents Cooperation: Demographic Profile of Survey Respondents and Its Implication. In *Handbook of Survey Methodology for the Social Sciences* (pp. 195–207). Springer New York. https://doi.org/10.1007/978-1-4614-3876-2_12
- Gunawan, F. H., Asriyanik, A., & Apriandari, W. (2021). Analisis Kualitas Website E-Learning Menggunakan Karakteristik Standar ISO/IEC 25010:2011. *Jurnal Ilmiah Teknik Informatika Dan Sistem Informasi*, 123–134.
- International Organization for Standardization. (2011). *ISO/IEC 25010:2011*.
- Iqbal, H. (2016). *An Approach For Analyzing ISO/IEC 25010 Product Quality Requirements Based On Fuzzy Logic and Likert Scale For Decision Support Systems*. 245–260.
- iso25000.com. (n.d.). *The ISO/IEC 25000 Series of Standards*.
- Jenny Preece, Yvonne Rogers, Helen Sharp, D Bennyon, S Holland, & T Carey. (1994). *Human-Computer Interaction*. Eddison-Wesley.
- Kadir, A., & Triwahyuni, T. C. (2013). *Pengantar Teknologi Informasi* (Edisi Revisi). Penerbit Andi.
- Kurniawan, A. W., & Puspitaningtyas, Z. (2016). *Metode Penelitian Kuantitatif*. Pandiva Buku.

- Latpate, R., Kshirsagar, J., Kumar Gupta, V., & Chandra, G. (2021). Simple Random Sampling. In *Advanced Sampling Methods* (pp. 11–35). Springer Singapore. https://doi.org/10.1007/978-981-16-0622-9_2
- Laudon, K. C., & Laudon, J. P. (2007). Management Information Systems: Managing the Digital Firm. *International Journal of Computers, Communication & Control, Vol. II*, 103–105.
- Maswar. (2017). Analisis Statistik Deskriptif Nilai UAS Ekonomitirika Mahasiswa Dengan Program SPSS 23 & EVIEWS 8.1. In *JPII* (Vol. 1, Issue 2).
- Mingers, J. C. (2014). *What is Information Such That There Can Be Information Systems.*
- Mossakowska, K., & Jarzębowicz, A. (2018). *A Survey Investigating the Influence of Business Analysis Techniques on Software Quality Characteristics* (pp. 135–148). https://doi.org/10.1007/978-3-319-65208-5_10
- Mz, Y. (2016). Evaluasi Penggunaan Website Universitas Janabadra Dengan Menggunakan Metode Usability Testing. *Jurnal Informasi Interaktif, 1*.
- Noor, S., Tajik, O., & Golzar, J. (2022). Simple Random Sampling. *International Journal of Education and Language Studies.*
- Nugeraha, B. S., & Kurniawati, A. (2020). Quality Analysis of Access KRL Application Use Method ISO 25010:2011. *Research Journal of Advanced Engineering and Science*, 233–240.
- Okpotor, F. I. (2021). We All Need Philosophy of Science: Analyticism as a Vehicle for Explanatory Understanding in Multi-method Research. *African Affairs*, 277–296.
- Palinkas, L. A., Aarons, G. A., Horwitz, S., Chamberlain, P., Hurlburt, M., & Landsverk, J. (2011). Mixed Method Designs in Implementation Research. *Administration and Policy in Mental Health and Mental Health Services Research*, 38(1), 44–53. <https://doi.org/10.1007/s10488-010-0314-z>
- Pranatawijaya, V. H., Widiatry, W., Priskila, R., & Putra, P. B. A. A. (2019). “Penerapan Skala Likert dan Skala Dikotomi Pada Kuesioner Online. *Sains Dan Inform*, 5, 128–137.
- Purnomo, R. A. (2016). *Analisis Statistik Ekonomi dan Bisnis Dengan SPSS*. CV. Wade Group.
- Ribawanto, K. F., & Pramono, D. (2022). *Pengembangan Sistem Nota Dinas Elektronik dengan Tanda Tangan Elektronik Studi Kasus PT Andal Rancang Multi Solusi (Arm Solusi)* (Vol. 6, Issue 8). <http://j-ptiik.ub.ac.id>
- Rochmani, M., Darwiyanto, E., Dwi, D., & Suwawi, J. (2015). *Evaluasi Website Akademik Menggunakan ISO/IEC 9126 Academic’s Website Evaluation Using ISO/IEC 9126*.

- Roger S., P. (2010). *Software Engineering: A Practitioner's Approach, Seventh Edition*. McGraw-Hill.
- Ruslin, Mashuri, S., Rasak, M. S. A., Alhabisy, F., & Syam, H. (2022). Semi-structured Interview: A Methodological Reflection on the Development of a Qualitative Research Instrument in Educational Studies. *IOSR Journal of Research & Method in Education*, 12(1), 22–29.
- Samsu. (2017). *Metode penelitian: teori dan aplikasi penelitian kualitatif, kuantitatif, mixed methods, serta research & development*. Pusat Studi Agama dan Kemasyarakatan (PUSAKA).
- Saracevic, T. (1995). Evaluation of evaluation in information retrieval. *Proceedings of the 18th Annual International ACM SIGIR Conference on Research and Development in Information Retrieval - SIGIR '95*, 138–146. <https://doi.org/10.1145/215206.215351>
- Solimun, M. S. (2002). *Multivariate Analysis Structural Equation Modelling (SEM) Lisrel dan Amos: Aplikasi Manajemen, Ekonomi Pembangunan, Psikologi Sosial, Kedokteran, dan Agrokomples* (Cetakan Satu). UM PRESS.
- Souza-Pereira, L., Ouhbi, S., & Pombo, N. (2021). Quality-in-use characteristics for clinical decision support system assessment. *Computer Methods and Programs in Biomedicine*, 207. <https://doi.org/10.1016/j.cmpb.2021.106169>
- Srilaksmi, N. K. T. (2020). *Fungsi Kebijakan Dalam Negara Hukum*.
- Srilaksmi, N. K. T. (2022). *Fungsi dan Tujuan Nota Dinas Dalam Penyelenggaran Administrasi Negara Oleh*.
- Sugiyono. (2014). *Metode Penelitian Kuantitatif Kualitatif Dan R&D*. Alfabeta.
- Sugiyono. (2018). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Alfabeta.
- Suharyadi, & Purwanto, S. K. (2016). *Statistika Untuk Ekonomi dan Keuangan Moderen* (Edisi Kedua). Salemba Empat.
- Sujarweni, V. W. (2014). *Metodologi Penelitian Lengkap Praktis Dan Mudah Dipahami*. Pustaka Baru Press.
- Sukamolson, S. (2007). *Fundamentals of quantitative research Suphat Sukamolson*. Ph. D. Language Institute. Chulalongkorn University.
- Sukarjo. (2006). *Evaluasi Pembelajaran Program Studi Teknologi*. UNY.
- Suliyanto. (2005). *Analisis Data Dalam Aplikasi Pemasaran*. Ghalia.
- Taherdoost, H. (2022). What are Different Research Approaches? Comprehensive Review of Qualitative, Quantitative, and Mixed Method Research, Their Applications, Types, and Limitations. *Journal of Management Science & Engineering Research*, 5(1), 53–63. <https://doi.org/10.30564/jmsr.v5i1.4538>
- Thalheim, B. (2011). *The Science of Conceptual Modelling*.

- Veljanoska, F., & Axhiu, M. (2013). Information Systems as Support to Corporate Management. *Management Information Systems*, 3–9.
- Vivek, R., & Nanthagopan, Y. (2021). Review and Comparison of Multi-Method and Mixed Method Application in Research Studies. *European Journal of Management Issues*, 29(4), 200–208. <https://doi.org/10.15421/192119>
- Widoyoko, E. P. (2013). *Teknik Penyusunan Instrumen Penelitian*. Pustaka Belajar.
- Zwass, V. (2012). Ethical Issues in Information Systems. In *Understanding Information Retrieval Systems: Management, Types, and Standards* (pp. 77–89). CRC Press.