

## **ABSTRACT**

*Feedback is an activity conducted in order to improve and enhance the quality of teaching and institutions. Based on the analysis, it was found that respondents were unsatisfied with the limitations of feedback provision, which only occurred in the middle and at the end of the semester. To address this issue, an alternative system was developed to receive and manage feedback from students, with the goal of allowing it to be submitted anytime the students wish to provide feedback. The development of this system was implemented through a web-based application. The application development method used is the SDLC Iterative Incremental method. The results revealed two iterations in its development. This research was tested using the Blackbox Testing and Usability Testing methods. The results of both tests showed that all functionality features ran in accordance with both expected and actual outcomes. Furthermore, the Usability Testing at second iteration results indicated a score of 4.7 out of 5, signifying a usefulness value of 94%, which means users rated the usefulness of all tested features as meeting the criteria for a good application.*

**Keywords – Feedback, Web, SDLC, Iterative, Usability**