

DAFTAR PUSTAKA

- [1] Asosiasi Penyelenggara Jasa Internet Indonesia, “Asosiasi Penyelenggara Jasa Internet Indonesia,” apjii.or.id, Mar. 10, 2023. <https://apjii.or.id/berita/d/survei-apjii-pengguna-internet-di-indonesia-tembus-215-juta-orang>
- [2] F. Ikhrum, “Pengembangan Manajemen Perubahan Dalam Upaya Meningkatkan Efektivitas Implementasi Sistem Informasi Akademik Berbasis SIKA-ERP,” *Ekono Insentif*, vol. 13, no. 1, pp. 27–40, Apr. 2019, doi: <https://doi.org/10.36787/jei.v13i1.93>.
- [3] BNN Kota Surabaya, “Penyalahgunaan Narkoba,” <https://www.stikosa-aws.ac.id/penyalahguna-narkoba-tahun-ini-di-surabaya-meningkat-stikosa-aws-siap-lawan/>.
- [4] BNN Kota Surabaya, “SIMADU,” <https://surabayakota.bnn.go.id/simadu-sistem-informasi-pelayanan-terpadu-2/>.
- [5] BNN Kota Surabaya, “BNN Kota Surabaya,” : <https://surabayakota.bnn.go.id/>.
- [6] M. Wahib STIE Mahardhika Surabaya, “Function Implementation Change Management in an Insurance Company or Business during the Covid-19 Pandemic,” *Management, Business and Social Science (IJEMBIS) Peer-Reviewed-International Journal*, vol. 3, no. 2, 2023, [Online]. Available: <https://cvodis.com/ijembis/index.php/ijembis>
- [7] E. Sulistiyani, A. Holil Noor Ali, dan Hanim Maria Astuti, and U. Surabaya, “Change Management Strategies to Implement A Fingerprint Based Attendance System in Information Systems Department Using ADKAR Model,” *Applied Technology and Computing Science Journal*, vol. 3, no. 1, 2020.
- [8] P. Samosir and R. Jayadi, “A Change Management for Transformation of Digital Banking In Indonesia,” *Jurnal Sistem Cerdas*, vol. 6, no. 1, pp. 29–43, Apr. 2023, doi: <https://doi.org/10.37396/jsc.v6i1.280>.
- [9] E. Sulistiyani, R. Putri, and N. Budiarti, “Strategi Manajemen Perubahan Adopsi Pembelajaran Daring di Universitas Nahdlatul Ulama Surabaya,” *Journal Of Information Systems*, vol. 09, no. 03, 2020, doi: <https://doi.org/10.24089/j.sisfo.2020.05.005>.
- [10] C. Goyal and M. Patwardhan, “Role of change management using ADKAR model: A study of the gender perspective in a leading bank organisation of India,” *International Journal of Human Resources*

Development and Management, vol. 18, no. 3–4, pp. 297–316, 2018, doi: 10.1504/IJHRDM.2018.093442.

- [11] E. Mayori¹, N. Aslami, M. Si, J. I. Komputer, and E. Dan Manajemen, “Analisis Pengembangan Manajemen Perubahan dalam Upaya Meningkatkan Efektivitas Penerapan Enterprise Resource Planning (Studi Kasus Pada PT.INDAKO BINJAI),” vol. 2, no. 1, pp. 1923–1932.
- [12] A. H. N. Ali, E. W. T. Darmaningrat, and D. D. Winardi, “Change management strategies of e-learning adoption in secondary schools,” in *ACM International Conference Proceeding Series*, Association for Computing Machinery, Nov. 2018, pp. 140–145. doi: 10.1145/3291078.3291108.
- [13] O. K. L. M. A. Faishol and A. P. Subriadi, “Change management scenario to improve Webometrics ranking,” in *Procedia Computer Science*, Elsevier B.V., 2021, pp. 557–565. doi: 10.1016/j.procs.2021.12.173.
- [14] R. Kambau, S. Wahyuni, and A. Ali, “Analisis Webometrics terhadap Peningkatan Universitas: Studi Kasus: Website Universitas Islam Negeri Alauddin Makassar,” *Jurnal Informatika Sains dan Teknologi*, vol. 7, no. 2, p. 2022, Oct. 2022.
- [15] A. Bekmukhambetova, “Comparative Analysis of Change Management Models Based on an Exploratory Literature Review,” Corvinus University of Budapest, Apr. 2021, pp. 98–110. doi: 10.14267/978-963-503-867-1_10.
- [16] E. P. Adhitya, “Analisis Relevansi Perubahan Organisasi Model ADKAR Melalui Implementasi Sistem Informasi Agenda Persuratan (Siagen) di Universitas Negeri Yogyakarta KHAZANAH,” 15, vol. 15, no. 2, 2022.
- [17] D. Pahlevi, “Peran Badan Narkotika Nasional (BNN) Dalam Penanggulangan Narkoba di Kelurahan Pelita Kota Samarinda,” vol. 2020, no. 1, pp. 163–176, 2020.
- [18] D. R. Lase and D. N. Sari, “ADKAR Model Change Management In Education In Activator Scholl At SMPN I Pabelan,” *Jurnal Kiprah Pendidikan*, vol. 2, no. 3, pp. 232–240, Jul. 2023, doi: 10.33578/kpd.v2i3.186.
- [19] M. Rezeki Muamar, D. Nurdin, and S. M. Ikhsan Mangkuwinata, “Change Management in Implementing Online Learning Systems at University in Aceh,” *Jurnal Pendidikan*, vol. 15, no. 2, pp. 1763–1772, 2023, doi: 10.35445/alishlah.v15i2.2308.

- [20] R. Meidianto and D. C. Lantu, “Assessment of PT. XYZ’s Change Management Initiatives towards Employee Readiness in Organization Restructuring,” *International Journal of Current Science Research and Review*, vol. 06, no. 02, Feb. 2023, doi: 10.47191/ijcsrr/V6-i2-101.
- [21] A. F. D. Dewi, I. Fadah, and R. A. Setyahety, “Penetu Keberhasilan Perubahan Organisasi: Studi Kasus Pada Lembaga Keuangan,” *CAPITAL: Jurnal Ekonomi dan Manajemen*, vol. 6, no. 2, p. 368, Mar. 2023, doi: 10.25273/capital.v6i2.15807.
- [22] S. A. Puen, “Operationalizing the Vision of Catholic Social Thought Using Change Management,” *Religions (Basel)*, vol. 13, no. 6, Jun. 2022, doi: 10.3390/rel13060483.
- [23] N. Aslami and M. A. Husni, “Model Manajemen Perubahan untuk Implementasi Sistem Informasi,” vol. 1, no. 3, pp. 202–219, 2023, doi: 10.54066/jrime-itb.v1i3.426.
- [24] H. ANGTYAN, “ADKAR Model in Change Management,” *International Review of Management and Business Research*, vol. 8, no. 2, pp. 179–182, Jun. 2019, doi: [https://doi.org/10.30543/8-2\(2019\)-4](https://doi.org/10.30543/8-2(2019)-4).
- [25] J. K. D. I. Nabiela, N. Yuana, P. Nabiela, and P. Armanu, “Implementasi Change Management Menggunakan ADKAR Dalam Meningkatkan Kinerja Pegawai,” *Jurnal Kewirausahaan dan Inovasi*, vol. 1, pp. 346–356, 2022, doi: <https://doi.org/10.21776/jki.2022.01.3.02>.
- [26] M. Houben et al., “A The ADKAR® change management model for farmer profiling with regard to antimicrobial stewardship in livestock production,” 2020.
- [27] A. A. M. Jaaron, I. H. Hijazi, and K. I. Y. Musleh, “A conceptual model for adoption of BIM in construction projects,” *Technology Analysis & Strategic Management*, vol. 34, no. 6, pp. 1–13, Apr. 2021.
- [28] K. Manurung, “Mencermati Penggunaan Metode Kualitatif Di Lingkungan Sekolah Tinggi Teologi,” *FILADELFIA Jurnal Teologi dan Pendidikan Kristen*, vol. 3, no. 1, pp. 285–300, 2022, doi: 10.55772/filadelfia.v3i1.48.
- [29] A. Augina et al., “Teknik Pemeriksaan Keabsahan Data pada Penelitian Kualitatif di Bidang Kesehatan Masyarakat,” *Jurnal Ilmiah Kesehatan Masyarakat*, vol. 12, p. 2020.
- [30] Sugiyono, “Metode Penelitian Kuantitatif, Kualitatif Dan R&D.” p. 329, 2017.