

ABSTRACT

Employee job satisfaction is an integral element that has a major impact on the success and performance of a company. This research was conducted to analyze the influence of training and the non-physical work environment on employee job satisfaction at Bank bjb Bandung Main Branch Office.

This research uses quantitative methods with descriptive data analysis techniques and multiple linear regression. The primary data obtained was from 122 respondents who were permanent employees of Bank bjb Main Branch Office, Bandung City, with samples taken using the simple random sampling method.

Based on the results of the analysis, it shows that job training is included in the good category, the non-physical work environment is included in the very good category and job satisfaction is included in the very good category. The results of hypothesis testing show that training and the non-physical work environment have a significant effect on job satisfaction, both partially and simultaneously.

Keywords: Training, Non-Physical Work Environment, Job Satisfaction