

TABLE OF CONTENTS

Table of Contents	i
List of Figures	v
List of Tables.....	viii
List of Terms	ix
Chapter I Introduction	1
I.1 Background	1
I.2 Problem statement	5
I.3 Research objectives	6
I.4 Research scopes.....	6
I.5 Research benefits.....	6
Chapter II LITERATURE REVIEW.....	7
II.1 Enterprise Architecture.....	7
II.1.1 EA Previous Research in Educational Fields.....	9
II.2 Enterprise Architecture Frameworks.....	17
II.2.1 The Open Group Architecture Framework (TOGAF)	18
II.2.2 Enterprise Architecture Planning (EAP).....	20
II.2.3 Gartner Enterprise Architecture Framework.....	22
II.2.4 Federal Enterprise Architecture Framework (FEAF)	22
II.2.5 Enterprise Architecture Framework Comparison	23
Chapter III METHODS	26
III.1 Conceptual Model	26
III.2 Research Systematics	27
III.2.1 Initiation Stage	27
III.2.2 Identification Stage	28

III.2.3	Analysis and Development Stage.....	28
III.2.4	Conclusion and Suggestion Stage.....	35
III.3	Data and Information Collection	39
III.4	Evaluation Method	40
III.5	Method Chose Reasoning.....	41
III.6	Research Schedule and Timeline	41
Chapter IV	research object.....	42
IV.1	Research Object Overview.....	42
IV.2	Vision and Mission.....	42
IV.2.1	Vision	42
IV.2.2	Mission.....	42
IV.3	Organization Structure	43
IV.4	Program and Activities Description	44
IV.5	Key Performance Indicator.....	50
Chapter V	ANALYSIS AND DESIGN.....	51
V.1	Preliminary Phase.....	51
V.1.1	Principle Catalog.....	51
V.2	Architecture Vision	58
V.2.1	Stakeholder Map Matrix	58
V.2.2	Value Chain Diagram.....	79
V.2.3	Goal Diagram.....	80
V.2.4	Goal/Objective/Requirement Catalog	81
V.2.5	Solution Concept Diagram.....	85
V.3	Business Process Architecture.....	88
V.3.1	Business Architecture Requirements	89
V.3.2	Functional Decomposition Diagram	89

V.3.3	Business Footprint Diagram.....	90
V.3.4	Business Process Map at Level 0 with SIPOC Principle	91
V.3.5	Sub Process Map at Level 1 with SIPOC Principle	92
V.3.6	Sub Process Map at Level 2 with SIPOC Principle	93
V.3.7	Business Process Map at Level 3	96
V.3.8	YPT Target Business Process Redesign Analysis	159
V.3.9	Target Business Process Map at Level 3.....	175
V.3.10	Business Architecture Gap Analysis.....	192
V.4	Data and Information Architecture Phase	193
V.4.1	Data and Information Requirement.....	194
V.4.2	Data Entity Catalog	195
V.4.3	Data Entity/Business Process Matrix	204
V.4.4	Data Entity/Application Catalog	209
V.4.5	Conceptual Data Model.....	217
V.4.6	Data Dissemination Diagram	219
V.4.7	Gap Analysis Data Architecture.....	221
V.5	Application Architecture Phase	222
V.5.1	Application Architecture Requirement	223
V.5.2	Application Catalog	223
V.5.3	Application Interaction Matrix.....	226
V.5.4	Application Interface Catalog	231
V.5.5	Application Communication Diagram	232
V.5.6	Gap Analysis Application Architecture	234
Chapter VI	RESEARCH VALIDATION	236
VI.1	Enterprise Architecture Validation.....	236
VI.1.1	Validation Result.....	240

Chapter VII	CONCLUSION AND SUGGESTION	244
VII.1	Conclusion	244
VII.2	Suggestion.....	245
REFERENCES.....		246