PREFACE

With utmost gratitude, I extend my sincere praises to Allah SWT, whose boundless mercy and grace have enabled me to successfully accomplish the final project titled "Enterprise Architecture for Education: A TOGAF Approach to Achieve Digital Transformation and Optimal Performance (A Case Study of Shared Service Function)" as a vital component in fulfilling the requirements for the completion of the Information System Undergraduate Program at Telkom University. On this significant occasion, I would like to express my heartfelt appreciation to:

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- 6. I would like to acknowledge and appreciate the continuous support and information exchange provided by my fellow students and laboratory assistants throughout the research preparation.
- 7. As I reflect on the completion of this final project, I am aware of its imperfections and shortcomings, which may arise from my limited knowledge, insight, and experience. Therefore, I humbly apologize for any deficiencies that may exist in this work.

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Prima Febrianto