

ABSTRACT

In the digital era, the need for online transaction tools is increasingly needed, because these transaction tools can make it easier to carry out many transactions without cash, the author's role as an intern in the Business Analyst division at PT Tabel Data Informatika, which has collaborated with Telkom University in this internship programme. Business Analyst has a role to identify and analyse application needs and design the application flow. In this internship, the author conducted a business analysis that focused on developing the Ti-Oan Timor Leste application. This Ti-Oan application can be used for electricity payments, cable tv purchases, credit and data package purchases, transfers and cash withdrawals. This development aims to meet user needs to create a practical and efficient digital wallet application.

Keyword: online transaction, digital wallet app, Ti-Oan App Timor Leste, Business Analyst