

ABSTRACT

Risk management is an important element in running a company's business because the increasing complexity of company activities has an impact on increasing the level of risk exposure. Pelindo is one of the state-owned companies that has a systemic impact on the Indonesian economy, so risk management at Pelindo must be carried out comprehensively. The level of effectiveness and efficiency in implementing risk management at Pelindo is not yet known.

This research aims to analyze the implementation of Risk Management, determine the maturity level by measuring post-merger risk maturity and provide recommendations for improvements to gaps (gap analysis) from the measurement results so that the implementation of Risk Management can be improved.

In this research, measuring risk maturity at Pelindo was carried out using a qualitative model with a case study approach. To collect data, in-depth interview techniques and secondary data collection were used. Implementation of Risk Management is measured using the risk maturity measurement method based on Technical Guidelines Number SK-08 SK-8/DKU.MBU/12/2023 about Technical Guidelines for Risk Maturity Index Assessment, regulated by the Ministry of BUMN. It measures 2 (two) Aspects : Aspects Dimensions and Performance Aspects. The Dimensional Aspects in the RMI Assessment consist of 5 Dimensional Aspects, 15 Sub-Dimensions and 42 Parameters.

The results of measuring the level of risk management maturity at Pelindo achieved 2.94 (Good Practice Phase). The recommendations given refer to the 42 assessment parameters in the Dimensional Aspect so that the strategy that needs to be implemented can be identified by increasing the risk maturity level one level higher than the current level so that it can achieve a better maturity level. From 42 parameters, 11 parameters are short-term priorities (with implementation in less than 1 year) and 31 parameters are long-term priorities (with implementation in more than 1 year).

To increase the effectiveness and efficiency of risk management in achieving company goals, Pelindo is advised to implement improvements by providing support to related parties in carrying out improvements and for further research it is recommended to increase the number of resource persons and add other research objects from Subsidiaries so that a more comprehensive picture of conditions can be obtained.

Keyword: risk, risk management, risk maturity index, risk assessment, risk maturity score