

ABSTRAK

The Lakeside POS application is designed for conducting transactions at Lakeside Cafe, serving as the primary application in the operations of Lakeside Cafe. Due to the significance of the Lakeside POS application, a research study will be conducted to assess the satisfaction level with the application. The methods employed for this evaluation will be the System Usability Scale (SUS) and the End-User Computing Satisfaction (EUCS) as they can test the usability and satisfaction levels of the Lakeside POS application. The satisfaction level result for the Lakeside POS application is 68.86, corresponding to Grade D, with an adjective rating of 'OK.' This satisfaction level outcome can serve as a reference for the future development of the Lakeside POS application."

Keywords: Point Of Sale, System Usability Scale, End-User Computing Satisfaction