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## LIST OF TERMS

| <b>Terms</b>         | <b>Definition</b>  |
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| Event log            | Data required for process mining to work which consists of case ID, activities and timestamps.   |
| Process Discovery    | Visual representation of all cases.  |
| Conformance Checking | Compare how aligned real process with process models.  |
| Occurrence           | The frequency of a certain case or event occurs.   |
| INACBGs              | INACBGs is standard health service rates at FKTP and FKRTL in the implementation of BPJS Health based on the grouping of the codification system of the final diagnosis and treatment or procedures that become healthcare service output. |
| FKTP                 | Primary health facilities based on health centers (outpatients) and primary hospital.  |
| FKRTL                | Advanced referral health facilities which provided at second-level health facilities at the provincial level (class C or D hospitals) and third-level health facilities at the national level (class A or B hospitals).                    |
| Elapsed Time         | The total time of a patient under medical care.  |
| Remaining Time       | The expected time length of a treatment process.   |
| Sojourn Time         | The duration of a patient spends on a specific treatment.  |
| Waiting Time         | The total time of a patient had to wait until receive treatment service.   |
| Clinical Pathway     | Patient case plan in which a particular diagnosis or procedure sequenced on a timeline performed by physicians.  |