

## DAFTAR PUSTAKA

- Armstrong, M. (2008). *Strategic Human Resource Management: A Guide to Action*. Kogan Page. <https://books.google.co.id/books?id=NHSrhjGEua4C>
- Cabanillas, C., Resinas, M., & Ruiz-Cortés, A. (2013). *Summary of “Automated Resource Assignment in BPMN Models Using RACI Matrices.”* <https://doi.org/10.13140/2.1.4507.5529>
- Dessler, G. (2005). *Human Resource Management (International ed.)*. New Jersey: Pearson Prentice Hall.
- Dessler, G. (2017). *Human Resource Management*. Pearson Education Canada. <https://books.google.co.id/books?id=DWvYAQAAQAAJ>
- Elhady, A., & Abushama, H. (2015). RACI Scrum Model For Controlling of Change User Requirement In Software Projects. *International Journal of Application or Innovation in Engineering & Management*, 4, 221–224.
- El-Hajji, M. A. (2011). *Some Recent Trends in Writing Job Description for the Purpose of Job Evaluation: A Reflective View*. <https://api.semanticscholar.org/CorpusID:19989087>
- Fisher, R. T. (2001). Role Stress, the Type A Behavior Pattern, and External Auditor Job Satisfaction and Performance. *Behavioral Research in Accounting*, 13(1), 143–170. <https://doi.org/10.2308/bria.2001.13.1.143>
- Grant, P. C. (1988). Why job descriptions don't work. *Personnel Journal*, 67(1), 52–59.
- Hanafi, A. (2018). *Effect of Organizational Structure, Job Analysis and Leadership Style of Work Motivation and its impact on the Performance of Employees at Vocational High School of Technology Industry (SMK SMTI) in Indonesia*.
- Ismael, D.-F., Hussein, B., Ibrahim, M., & Akoi, S. (2022). The mediation role of organization citizenship behaviour between employee motivation and productivity: Analysis of Pharmaceutical Industries in KRG. *Journal of Humanities and Education Development*, Vol. 4 No. 1, 10–22. <https://doi.org/10.22161/jhed.4.1.2>
- Ivancevich, J. M., & Ganster, D. C. (2014). *Job Stress: From Theory to Suggestion*. Taylor & Francis.

- <https://books.google.co.id/books?id=8SfKAgAAQBAJ>
- Ivancevich, J. M., & Konopaske, R. (2013). *Human Resource Management*. McGraw-Hill. <https://books.google.co.id/books?id=pwI2AwEACAAJ>
- Kshatriya, S. (2017). *A Case Study of Job Analysis and its Positive Impact on Behavioral Structured Interview*. 7.
- Lou Higa, M., Bunnett, B., Maina, B., Perkins, J., Ramos, T., Thompson, L., & Wayne, R. (n.d.). *Redesigning a Library's Organizational Structure 1*.
- Mathis, R. L., & Jackson, J. (2007). *Human Resource Management*. Cengage Learning. [https://books.google.co.id/books?id=\\_yCe7fiQbokC](https://books.google.co.id/books?id=_yCe7fiQbokC)
- Miles, M. B., Huberman, A. M., & Saldana, J. (2014). *Qualitative Data Analysis*. SAGE Publications. <https://books.google.co.id/books?id=3CNrUbTu6CsC>
- Mondy, R. W., & Martocchio, J. J. (2015). *Human Resource Management*. Pearson. <https://books.google.co.id/books?id=bWwvrgEACAAJ>
- Nunez, M., & Frezatti, F. (2016). Role conflict, role ambiguity and job satisfaction: Perceptions of the Brazilian controllers. *Revista de Administração*, 51, 165–181. <https://doi.org/10.5700/rausp1232>
- OLSON, H., FINE, S., MYERS, D., & JENNINGS, M. (2006). The use of functional job analysis in establishing performance standards for heavy equipment operators. *Personnel Psychology*, 34, 351–364. <https://doi.org/10.1111/j.1744-6570.1981.tb00948.x>
- PMI. (2017). *A Guide to the Project Management Body Of Knowledge PMBOK Guide Sixth Edition*. Project Management Institute.
- Royer, K. P. (2010). *Job descriptions and job analyses in practice: How research and application differ*. <https://api.semanticscholar.org/CorpusID:166569419>
- Smith, M. L., Erwin, J., & Diaferio, S. (n.d.). *Role & Responsibility Charting (RACI)*.
- Stone, R. W. (2011). *Controlling Institutions: International Organizations and the Global Economy*. Cambridge University Press. <https://books.google.co.id/books?id=26hKpGiYc1sC>
- Teh, P.-L., Yong, C.-C., & Lin, B. (2014). Multidimensional and mediating relationships between TQM, role conflict and role ambiguity: A role theory perspective. *Total Quality Management & Business Excellence*, 25. <https://doi.org/10.1080/14783363.2012.733266>

- Werther, W. B., & Davis, K. (1996). *Human Resources and Personnel Management*. McGraw-Hill.  
<https://books.google.co.id/books?id=Xk8vsbyFGVoC>
- Wu, T.-Y., Chung, P., Liao, H.-Y., Hu, P.-Y., & Yeh, Y.-J. (2019). Role ambiguity and economic hardship as the moderators of the relation between abusive supervision and job burnout: An Application of uncertainty management theory. *The Journal of General Psychology*, 146, 365–390.  
<https://doi.org/10.1080/00221309.2019.1585323>