ABSTRACT

In the modern era of ever-intense corporate competition, promotion is a

strategy that can be used by companies to disseminate information to consumers

about various kinds of product being sold. It is undeniable that before deciding to

buy product, customers frequently compare prices, discount, and e-service quality.

This study aims to determine and analyse the effect of price discount and e-service

quality on consumers purchasing decisions through Shopeefood in Batam City.

This research used quantitative descriptive method. The data in this study

were collected using a questionnaire distributed to a sample of 68 respondents who

are Shopeefood customers in Batam City. The data analysis technique used in this

research is multiple linear regression analysis.

The results of research conducted on Shopeefood customers in Batam City

showed that price discount, e-service quality, and purchasing decisions are in the

high category. Then the results showed that discount have a positive and significant

effect on purchasing decision, then e-service quality has a positive and significant

effect on purchasing decisions.

Keyword: Shopeefood, Purchase Decision, Price cut, E-Service Quality