

## **ABSTRACT**

The purpose of improving the design of the AmbilPaket application interface to improve navigation and user interaction is a form of solution to make it easier to manage agent applications from various types of expeditions to be easy in recording orders, pick-ups and deliveries in one application, in the process of working on this project using the Scrum method which can produce an efficient interface (UI), and achieve the target. Not only that, it uses the Prototyping method as a form of user experience (UX) testing so that it gets an application that can meet the wants, needs, and needs of users.

Keywords: Agent, Website, Shipping, Pickup