

ABSTRACT

The issue of business licensing regulations often becomes an obstacle for business operators and the government in Indonesia, resulting in complex bureaucracy and legal uncertainty. To address this problem, the government developed an electronic business service system known as Online Single Submission Risk-Based Approach (OSS-RBA). OSS-RBA aims to improve efficiency, transparency, and accountability in the business licensing process. This report examines the quality of OSS-RBA features using the black box testing method with the Equivalence Partitioning technique. Black box testing is a method that focuses on input and output validation without paying attention to the internal details of the system. The test results show that OSS-RBA functions well, meeting user needs and expectations. Features such as user authentication, partnership data search, and information retention performed as expected. Testing was conducted in four stages: planning, test case creation, test execution, and results reporting. Using the black box testing method and the Equivalence technique. Partitioning technique, the OSS-RBA application was thoroughly tested to ensure its performance and reliability before public implementation.

Keywords: OSS-RBA, Licensing, Blackbox testing