

DAFTAR PUSTAKA

- [1] M. Kamilia and F. Yeni, “Validasi Data Pelanggan Menggunakan Customer Data Management dan Geographic Information System Melalui Website MyCX dan Starclick,” *J. Netw. Comput. Appl. ...*, pp. 37–43, 2023, [Online]. Available: <http://jurnal.netplg.com/index.php/jnca/article/view/6>
- [2] M. I. MI and Y. Saragih, “Perancangan Jaringan Fiber To the Home (FTTH) Menggunakan Aplikasi Google Earth Pro,” *Aisyah J. Informatics Electr. Eng.*, vol. 5, no. 1, pp. 49–57, 2023, doi: 10.30604/jti.v5i1.133.
- [3] P. Muliandhi, E. H. Faradiba, and B. A. Nugroho, “Analisa Konfigurasi Jaringan FTTH dengan Perangkat OLT Mini untuk Layanan Indihome di PT. Telkom Akses Witel Semarang,” *Elektrika*, vol. 12, no. 1, p. 7, 2020, doi: 10.26623/elektrika.v12i1.1977.
- [4] Nadhiva Auliya Fatmala and Nurul Azizah, “Sistem Aplikasi Dan Pengerjaan Order Pada PT Telkom Akses Malang Divisi Drafter Dan SDI (Survey Drawing Inventory),” *J. Ilm. Tek. Inform. dan Komun.*, vol. 3, no. 2, pp. 115–124, 2023, doi: 10.55606/juitik.v3i2.504.
- [5] W. M. Prayoga and A. Sani, “Perancangan Jaringan Fiber To the Home (FTTH) Menggunakan Teknologi Gigabit Passive Optical Network (GPON),” *EBIDEkonomi Bisnis Digit.*, vol. 1, no. 2, pp. 179–188, 2023, doi: 10.37365/ebid.v1i2.220.
- [6] S. A. Arfianti and Ulinnuha Latifa, “Aktivasi Pelanggan Indihome Dengan Perbaikan Data Inventory Menggunakan Tools Nossf(Network Operating Support System Fulfillment) Di Unit Aso Telkom Witel Karawang,” *JE-Unisla*, vol. 8, no. 2, pp. 74–82, 2023, doi: 10.30736/je-unisla.v8i2.1045.
- [7] T. R. Manalu and B. P. Iskandar, “Proposed Marketing Strategy of Wifi.Id Seamless – an Additional Service for Indihome in Pt.Telkom Witel Bangka Belitung,” *4th ICMEM 2019 11th IICIES 2019*, no. August, pp. 7–9, 2019.
- [8] Sugiyono (2014), “Pengaruh Kualitas Produk Terhadap Kepuasan Pelanggan (Studi Kasus Aplikasi MyIndiHome di Bandung Tahun 2018),” *e-Proceeding Appl. Sci.*, vol. 4, no. 3, pp. 1163–1171, 2018.