

DAFTAR SINGKATAN

Singkatan	Kepanjangan / Arti	Halaman Pertama Muncul
PM	<i>Particular Matter</i>	1
ASEAN	<i>Association of Southeast Asian Nations</i>	1
ISPA	Infeksi Saluran Pernapasan Akut	2
BPS	Badan Pusat Statistik	2
OBH	Obat Batuk Hitam	2
QFD	<i>Quality Function Deployment</i>	9
QFD	<i>Quality Function Deployment</i>	10
TQC	<i>Total Quality Control</i>	15
HOQ	<i>House of Quality</i>	21
HOQ	<i>House of Quality</i>	21
NKP	Nilai Kepuasan Pelanggan	31
TCN	<i>True Customer Needs</i>	43