ABSTRACT

PT ABC is a company engaged in the telecommunications industry and has handled various infrastructure projects in Indonesia. Despite its experience, the company faces challenges in managing projects that have an impact on project success. This research aims to measure the maturity level of project management in the Construction Unit of PT ABC using the Kerzner Project Management Maturity Model (KPM3). This measurement was carried out by a self-assessment survey involving three respondents from the Construction Unit of PT ABC. The KPM3 model consists of five maturity levels, which are used to assess the extent of project management implementation in the company.

The results showed that the maturity level of project management at PT ABC was at a level that still needed improvement. One of the causes of this is the lack of awareness of the importance of implementing project management in the work culture. This research suggests several improvement steps, such as redesigning the company's Key Performance Indicator (KPI) by adding project management competencies, establishing a special organization such as the Project Management Office, and others. These steps are expected to improve the maturity of project management at PT ABC and support the success of future projects.

Keywords – project, project management, maturity measurement, Kerzner Project Management Maturity Model, PT ABC