ABSTRACT

Tourism is a dynamic and vital sector in the global economy. The industry is experiencing

rapid growth, driven by technological advances that facilitate access and communication.

However, it also faces significant challenges such as environmental impacts, climate

change, and geopolitical instability. This research aims to develop an effective design

strategy for PT Indo Fajar Ciptakarya Wisata to improve business performance and brand

image. Data was collected through interviews and observations of Indo Fajar Ciptakarya

Wisata. The findings indicate several weaknesses in the current design strategy, affecting

the effectiveness of visual communication and customer perception. The proposed strategy

aims to address these weaknesses by implementing a consistent and compelling visual

identity, optimizing digital marketing efforts, and enhancing customer engagement. This

strategy is expected to improve the brand image and drive business growth for PT Indo

Fajar Ciptakarya Wisata, making it more competitive in the tourism and visa consultancy

market.

Keyword: Design Strategy, Brand image, Business

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