

DAFTAR SINGKATAN

Singkatan	Kepanjangan	Hal
KPI	<i>“Key Performance Indicator”</i>	3
RAD	<i>” Rapid Application Development”</i>	11
SOP	<i>“Standard Operational Procedure”</i>	8
UML	<i>“Unified Modelling Language”</i>	16
WEB	<i>“World Wide Web”</i>	16