

DAFTAR PUSTAKA

- [1] D.A. Febrianti, S. H. Wijoyo, and H. M. Az-zahra, "Evaluasi Usability Web Unipin dengan Menggunakan Metode Usability Testing," vol. 3, no. 11, pp. 10547-10555, 2019.
- [2] A. R. Firdani, Usability Evaluation of the Mountrash Application Using Retrospective Think Aloud and Performance Measurement Techniques, IEEE, 2024.
- [3] Asroni. O, P. P. Wayan, S. E. Putu, P. K. Hersainus and I. Muhammad, "Penerapan Usability Testing dengan Menggunakan Metode Retrospective Think Aloud untuk Pengukuran Tingkat Kebergunaan Aplikasi Wisata Labuan Bajo," Jurnal Mahasiswa Teknik Informatika (JATI), vol. 8, No 2, April 2024, pp. 2130-2137.
- [4] A. Marcus, "Dare we define user-interface design?" Interactions, vol. 9, no. 5, pp. 19–24 doi: 10.1145/566981.566992, 2002.
- [5] M. Ariansidi, I. M. Candiasa and I. M. G. Sunarya, "Analisis Usability Pada Sistem Informasi LAPORBUP Menggunakan Performance Measurement, Retrospective Think Aloud dan User Experience Questionnaire," KLIK: Kajian Ilmiah Informatika dan Komputer, Vols. 3, No 6, Juni2023, pp. 754-764, 2023.
- [6] L. M. Ginting, G. Sianturi and C. Panjaitan, "Perbandingan Metode Evaluasi Usability antara Heuristic Evaluation dan Cognitive Walkthrough," Jurnal Manajemen Informatika (JAMIKA), vol. 11 Nomor 2 Edisi Oktober 2021, pp. 146-157, 2021.
- [7] S. Federici and S. Borsci, "Usability evaluation: models, methods, and applications," in Center for International Rehabilitation Research Information and Exchange (CIRRIE), New York, 2010.
- [8] "ISO 9241-11:2018(en) Ergonomics of human-system interaction Part 11: Usability: Definitions and concepts," 2018.
- [9] Nielsen, "Success Rate: The Simplest Usability Metric," 2001.

- [10] I. Nyoman Gede Ardi Yana Putra, I. Made Candiasa, and L. Joni Erawati Dewi, "Analysis of Book Distribution Routes Using the Capacity Vehicle Routing Problem (CVRP) Method Using the Sweep Algorithm," *Sinkron*, vol. 8, no. 1, pp. 368–379, Jan. 2023, doi: 10.33395/sinkron. v8i1.12013.
- [11] L. Using the "think aloud" method in cognitive interface design., New York: IBM, 1982.
- [12] Putu, N., Puspita, S., Pascasarjana, P., Teknik, F., Kejuruan, D., Pascasarjana, P., Ganesha, U.P., & Test, M. W. U. "Evaluasi Usability Pada Aspek Satisfaction" 15(1), 60–70, 2019.
- [13] M. I. F. Pratama, H. M. Az-Zahra, dan N. Y. Setiawan, "Evaluasi usability menggunakan metode Think Aloud dan Heuristic Evaluation pada aplikasi mobile Padiciti," *J. Pengemb. Teknol. Inf. dan Ilmu Komput.*, vol. 3, no. 9, hlm. 8390–8399, 2019.
- [14] Ayu, P. D. W. "Analisis pengukuran tingkat efektivitas dan efisiensi sistem informasi manajemen surat STIKOM Bali". *Jurnal Sistem dan Informatika (JSI)*, vol. 11(2), No. 99-109, 2017.
- [15] Lestari, P, Pradnyana. I, and Pradnyana. G, "Usability Testing Menggunakan Model PACMAD Pada Aplikasi Mobile Tabanan Dalam Genggaman", vol. 4, no.1, hlm. 53-65
- [16] D. H. Syaifullah, M. A. Puspasari, dan A. Hanifah, "Analisis User Experience pada Penggunaan Aplikasi Mobile Jakarta Smart City," *Prosiding SNTI dan SATELIT 2017*, vol. 2017, no. 10, hal. 217–232, 2017.
- [17] M. C. Azzahra, R. I. Retno, and M. T. Yusi, "Evaluasi Usability Portal Akademik Mahasiswa Menggunakan Metode Think Aloud (Studi Kasus: Politeknik Keuangan Negara STAN)," *Jurnal Informatika Teknologi dan Sains (JINTEKS)*, vol. 5, no. 2, hlm. 226-233. Mei 2023.