ABSTRACT

This research will investigate the impact of information technology variables and application security on QRIS transactions among users in Bandung City. This analysis uses three sets of variables: information technology variables (X1), application security variables (X2), and QRIS user satisfaction variables (Y). Quantitative analysis was carried out using google colab with python and SPSS. Probability testing procedure, that is, a clear arbitrary testing strategy used to obtain the test. In this question, the information used is important information obtained by filling out the questionnaire. From the returned questionnaire, 122 respondents were obtained which could possibly be used as a test. The analytical method used to answer questions and test hypotheses is multiple regression analysis. The results of this research are: (1) Information Technology has a significant influence on QRIS user satisfaction, and (2) The influence of application security has a significant influence on QRIS user satisfaction.

Keywords : information technology, application security, QRIS user satisfaction