

References

- [1] Z. A. Gambetta, D. P. Lestari, and G. S. Niwanputri, "Calla beauty assistant: Beauty advisory chatbot," *2021 8th International Conference on Advanced Informatics: Concepts, Theory and Applications (ICAICTA)*, pp. 1–6, 2021, doi: 10.1109/ICAICTA53211.2021.9640281.
- [2] C. H. Hsia, T. Y. Lin, J. L. Lin, H. Prasetyo, S. L. Chen, and H. W. Tseng, "System for recommending facial skincare products," *Sensors and Materials*, vol. 32, no. 10, pp. 3235–3242, 2020, doi: 10.18494/SAM.2020.2862.
- [3] C. Gao, W. Lei, X. He, M. de Rijke, and T.-S. Chua, "Advances and challenges in conversational recommender systems: A survey," *AI open*, vol. 2, pp. 100–126, Jan. 2021, doi: 10.1016/j.aiopen.2021.06.002.
- [4] Z. A. Baizal, N. Ikhsan, I. M. Karo Karo, R. K. Darmawan, and R. D. Hartanto, "Movie recommender chatbot based on dialogflow.," *International Journal of Electrical & Computer Engineering (2088-8708)*, vol. 13, no. 1, 2023.
- [5] K. Christakopoulou, F. Radlinski, and K. Hofmann, "Towards conversational recommender systems," *Proceedings of the ACM SIGKDD International Conference on Knowledge Discovery and Data Mining*, pp. 815–824, Aug. 2016, doi: 10.1145/2939672.2939746.
- [6] N. Radziwill and M. Benton, "Evaluating quality of chatbots and intelligent conversational agents," *Inf Syst*, vol. 109, 2022, [Online]. Available: <https://www.researchgate.net/publication/316184347>
- [7] M. Ravaut, H. Zhang, L. Xu, A. Sun, and Y. Liu, "Parameter-efficient conversational recommender system as a language processing task," *arXiv preprint arXiv:2401.14194*, Jan. 2024, [Online]. Available: <http://arxiv.org/abs/2401.14194>
- [8] J. Devlin, M.-W. Chang, K. Lee, and K. Toutanova, "BERT: Pre-training of deep bidirectional transformers for language understanding," *arXiv preprint arXiv:1810.04805*, Oct. 2018, [Online]. Available: <http://arxiv.org/abs/1810.04805>
- [9] F. Sun, J. Liu, C. Pei, X. Lin, W. Ou, and P. Jiang, "Bert4rec: Sequential recommendation with bidirectional encoder representations from transformer," *Proceedings of the 28th ACM international conference on information and knowledge management*, pp. 1441–1450, Nov. 2019, doi: 10.1145/3357384.3357895.
- [10] V. Sanh, L. Debut, J. Chaumond, and T. Wolf, "DistilBERT, a distilled version of BERT: Smaller, faster, cheaper and lighter," *arXiv preprint arXiv:1910.01108*, Oct. 2019, [Online]. Available: <http://arxiv.org/abs/1910.01108>
- [11] A. Manzoor and D. Jannach, "Towards retrieval-based conversational recommendation," *Inf Syst*, vol. 109, no. 102083, Nov. 2022, doi: 10.1016/j.is.2022.102083.
- [12] T. Mahmood and F. Ricci, "Improving recommender systems with adaptive conversational strategies," *Proceedings of the 20th ACM conference on Hypertext and hypermedia*, pp. 73–82, 2009.
- [13] Y. R. Murti and Z. K. Baizal, "Compound critiquing for conversational recommender system based on functional requirement," *Adv Sci Lett*, vol. 22, no. 8, pp. 1892–1896, 2016.
- [14] Y. Jin, W. Cai, L. Chen, N. N. Htun, and K. Verbert, "MusicBot: Evaluating critiquing-based music recommenders with conversational interaction," *Proceedings of the 28th ACM International Conference on Information and Knowledge Management*, pp. 951–960, Nov. 2019, doi: 10.1145/3357384.3357923.
- [15] Y. Sun and Y. Zhang, "Conversational recommender system," *41st international acm sigir conference on research & development in information retrieval*, pp. 235–244, Jun. 2018, doi: 10.1145/3209978.3210002.
- [16] J. Mozafari, A. Fatemi, and P. Moradi, "A method for answer selection using DistilBERT and important words," *2020 6th International Conference on Web Research (ICWR)*, pp. 72–66, 2020.
- [17] W. Cai, Y. Jin, and L. Chen, "Critiquing for music exploration in conversational recommender systems," in *International Conference on Intelligent User Interfaces, Proceedings IUI*, Association for Computing Machinery, Apr. 2021, pp. 480–490. doi: 10.1145/3397481.3450657.
- [18] L. Chen and P. Pu, "Critiquing-based recommenders: Survey and emerging trends," *User Model User-adapt Interact*, vol. 22, no., pp. 125–150, Apr. 2012, doi: 10.1007/s11257-011-9108-6.
- [19] K. Luo, S. Sanner, G. Wu, H. Li, and H. Yang, "Latent linear critiquing for conversational recommender systems," *Proceedings of The Web Conference 2020*, pp. 2535–2541, Apr. 2020, doi: 10.1145/3366423.3380003.
- [20] B. Yang, C. Han, Y. Li, L. Zuo, and Z. Yu, "Improving conversational recommendation systems' quality with context-aware item meta information," *arXiv preprint arXiv:2112.08140*, Dec. 2021, [Online]. Available: <http://arxiv.org/abs/2112.08140>