

6. References

- [1] Y. Chen, Y. Zhong, S. Yu, Y. Xiao, and S. Chen, "Exploring Bidirectional Performance of Hotel Attributes through Online Reviews Based on Sentiment Analysis and Kano-IPA Model," *Applied Sciences (Switzerland)*, vol. 12, no. 2, Jan. 2022, doi: 10.3390/app12020692.
- [2] A. P. P. Wardani, A. Adiwijaya, and M. D. Purbolaksono, "Sentiment Analysis on Beauty Product Review Using Modified Balanced Random Forest Method and Chi-Square," *Journal of Information System Research (JOSH)*, vol. 4, no. 1, pp. 1–7, Oct. 2022, doi: 10.47065/josh.v4i1.2047.
- [3] A. J. Nair, G. Veena, and A. Vinayak, "Comparative study of Twitter Sentiment on COVID - 19 Tweets," in *Proceedings - 5th International Conference on Computing Methodologies and Communication, ICCMC 2021*, Institute of Electrical and Electronics Engineers Inc., Apr. 2021, pp. 1773–1778. doi: 10.1109/ICCMC51019.2021.9418320.
- [4] M. Farhan, M. D. Purbolaksono, and W. Astuti, "Sentiment Analysis of Practo App Reviews using KNN and Word2Vec," *Building of Informatics, Technology and Science (BITS)*, vol. 5, no. 1, Jun. 2023, doi: 10.47065/bits.v5i1.3598.
- [5] B. Andrian, T. Simanungkalit, I. Budi, and A. F. Wicaksono, "Sentiment Analysis on Customer Satisfaction of Digital Banking in Indonesia," 2022. doi: 10.14569/IJACSA.2022.0130356.
- [6] S. Bengesi, T. Oladunni, R. Olusegun, and H. Audu, "A Machine Learning-Sentiment Analysis on Monkeypox Outbreak: An Extensive Dataset to Show the Polarity of Public Opinion From Twitter Tweets," *IEEE Access*, vol. 11, pp. 11811–11826, 2023, doi: 10.1109/ACCESS.2023.3242290.
- [7] M. A. Fauzi, "Word2Vec model for sentiment analysis of product reviews in Indonesian language," *International Journal of Electrical and Computer Engineering (IJECE)*, vol. 9, no. 1, p. 525, Feb. 2019, doi: 10.11591/ijece.v9i1.pp525-530.
- [8] Ghiffari Ahmadijaya, "Livin' by Mandiri App Reviews." Accessed: Oct. 22, 2023. [Online]. Available: <https://www.kaggle.com/datasets/itanium/livin-by-mandiri-app-reviews>
- [9] Z. Xiao, L. Wang, and J. Y. Du, "Improving the performance of sentiment classification on imbalanced datasets with transfer learning," *IEEE Access*, vol. 7, pp. 28281–28290, 2019, doi: 10.1109/ACCESS.2019.2892094.
- [10] E. Haddi, X. Liu, and Y. Shi, "The role of text pre-processing in sentiment analysis," in *Procedia Computer Science*, Elsevier B.V., 2013, pp. 26–32. doi: 10.1016/j.procs.2013.05.005.
- [11] B. Vrigazova, "The Proportion for Splitting Data into Training and Test Set for the Bootstrap in Classification Problems," *Business Systems Research*, vol. 12, no. 1, pp. 228–242, May 2021, doi: 10.2478/bsrj-2021-0015.
- [12] W. Widayat, "Analisis Sentimen Movie Review menggunakan Word2Vec dan metode LSTM Deep Learning," *JURNAL MEDIA INFORMATIKA BUDIDARMA*, vol. 5, no. 3, p. 1018, Jul. 2021, doi: 10.30865/mib.v5i3.3111.
- [13] I. Prayoga and M. Dwifabri, "Sentiment Analysis on Indonesian Movie Review Using KNN Method With the Implementation of Chi-Square Feature Selection," 2023, doi: 10.30865/mib.v7i1.5522.

- [14] M. I. Hutapea and A. P. Silalahi, “Moderna’s Vaccine Using the K-Nearest Neighbor (KNN) Method: An Analysis of Community Sentiment on Twitter,” *Jurnal Penelitian Pendidikan IPA*, vol. 9, no. 5, pp. 3808–3814, May 2023, doi: 10.29303/jppipa.v9i5.3203.
- [15] I. Wayan, B. Suryawan, N. Widya Utami, and K. Q. Fredlina, “Analisis Sentimen Review Wisatawan pada Objek Wisata Ubud Menggunakan Algoritma Support Vector Machine,” 2023. doi: 10.51401/jinteks.v5i1.2242.
- [16] M. Desai and M. A. Mehta, *Techniques for Sentiment Analysis of Twitter Data: A Comprehensive Survey*. 2016. doi: 10.1109/CCAA.2016.7813707.
- [17] A. Romadhony, S. Al Faraby, R. Rismala, U. N. Wisesti, and A. Arifianto, “Sentiment Analysis on a Large Indonesian Product Review Dataset,” *Journal of Information Systems Engineering and Business Intelligence*, vol. 10, no. 1, pp. 167–178, 2024, doi: 10.20473/jisebi.10.1.167-178.
- [18] R. P. Nawangsari, R. Kusumaningrum, and A. Wibowo, “Word2vec for Indonesian sentiment analysis towards hotel reviews: An evaluation study,” in *Procedia Computer Science*, Elsevier B.V., 2019, pp. 360–366. doi: 10.1016/j.procs.2019.08.178.
- [19] A. W. Pradana and M. Hayaty, “The Effect of Stemming and Removal of Stopwords on the Accuracy of Sentiment Analysis on Indonesian-language Texts,” *Kinetik: Game Technology, Information System, Computer Network, Computing, Electronics, and Control*, pp. 375–380, Oct. 2019, doi: 10.22219/kinetik.v4i4.912.
- [20] X. Yang, C. Macdonald, and I. Ounis, “Using Word Embeddings in Twitter Election Classification,” *NeuIR Workshop 2016*, Jun. 2016, doi: 10.48550/arXiv.1606.07006.
- [21] V. A. Kharde and S. S. Sonawane, “Sentiment Analysis of Twitter Data: A Survey of Techniques,” 2016. doi: 10.48550/arXiv.1601.06971.