

ABSTRACT

The rapid advancement and massive technology encourage people to use technology to assist them in various activities. Technology answers various kinds of problems around us by making processes more effective, efficient and fully integrated. This is what makes PT Hanampi Sejahtera Kahuripan (PT HSK) try to implement an Enterprise Resource Planning (ERP) information system in order to adapt technological advances and current company needs.

This research aims to solve the problems that exist in PT Hanampi Sejahtera Kahuripan (PT.HSK) and find out what are the factors that influence the Enterprise Resource Planning application at PT Hanampi Sejahtera Kahuripan (PT.HSK)

The phenomenon in this study is explored by case study methods. The data collection technique is to use a questionnaire on employees who have been used the Enterprise Resource Planning (ERP) application. A total of 137 employees at PT Hanampi Sejahtera Kahuripan (PT.HSK) will answer the questionnaire given. The research method used in this study is a quantitative method.

In the context of information technology, the main focus is how the characteristics of applied information technology can give the benefit to the company. Information technology here is the application of Enterprise Resource Planning (ERP) programs can be used in this company. Since the company was started, the information system and records are still using a manual pattern. In 2021, PT Hanampi Sejahtera Kahuripan (PT.HSK) are trying to use Enterprise Resource Planning (ERP) as a form of adaptation in the current digitalization era. When this ERP is used, several divisions are already integrated and can be monitored in real time, such as the marketing, purchasing, finance, logistics and quality control divisions. However, some employees may think that implementing Enterprise Resource Planning (ERP) will make work more difficult for various reason.

The results of this research are expected to provide suggestions to the company so they can implement Enterprise Resource Planning (ERP) properly and searching the factors that can support Enterprise Resource Planning (ERP) implementation in this company.

Keywords: Technology Advances, Information Technology, Enterprise Resource Planning (ERP)