

DAFTAR SINGKATAN

ASQ	: Airport Service Quality
CNN	: Convolutional Neural Network
CPU	: Central Processing Unit
GPU	: Graphical Processing Unit
LDA	: Latent Dirichlet Allocation
LSTM	: Long Short-Term Memory
NMF	: Negative Matrix Factorization
NLP	: Natural Language Processing
NLTK	: Natural Language Toolkit
PT PLN	: Perseroan Terbatas Perusahaan Listrik Negara
SVM	: Support Vector Machine
TF-IDF	: Term Frequency–Inverse Document Frequency