ABSTRACT

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The Surakarta Library and Archives Office is a city-level public service facility located at Jalan Hasanudin No.112, Punggawan, Banjarsari, Surakarta City. As a public library, DISPERSIP plays an important role in meeting the literacy needs of the Surakarta City community with its strategic location that is easily accessible to visitors. Based on observations and interviews, several interesting phenomena were discovered regarding visitor behavior that reflects characteristics of Javanese culture, such as the habit of sitting on the floor (lesehan) and distinctive social interactions. However, the existing facilities have not fully accommodated these special needs and behaviors. Therefore, a redesign with a human behavior approach was conducted to adjust to public library standards while accommodating local cultural characteristics. Through this design, DISPERSIP is expected to provide a new experience with an appropriate atmosphere for visitors to enjoy library services. This simultaneously becomes an added value that distinguishes DISPERSIP from other libraries in Surakarta City, particularly in terms of comprehensive facilities that are responsive to the needs and culture of the local community.

Keywords: Library, Surakarta City, Javanese Culture, User Behavior.