PREFACE

First and foremost, I express my gratitude to the Almighty God for His grace, love, and guidance, which has enabled me to complete this mini-thesis titled "THE USE OF DMAIC APPROACH IN INDONESIAN SNACK MANUFACTURING SME: DRIVING COST-EFFECTIVE, HIGH-IMPACT IMPROVEMENT AT CV ANEKA SUMBER REZEKI." This mini thesis is submitted as part of the requirements for obtaining a Bachelor's degree from the Faculty of Economics and Business, Telkom University, Bandung.

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I hope that this mini thesis will be beneficial for readers and contribute to further academic study. I am aware that there are still some shortcomings in this work, and therefore, I am open to any constructive suggestions for future improvements.

Bandung, 14th January 2025 Abigail Charmen Meteng