

## DAFTAR ISI

ABSTRAK .....	i
<i>ABSTRACT</i> .....	iii
LEMBAR PENGESAHAN .....	v
LEMBAR PERNYATAAN ORISINALITAS .....	vi
KATA PENGANTAR .....	vii
LEMBAR PERSEMBAHAN .....	viii
Daftar Isi.....	x
Daftar Gambar.....	xiv
Daftar Tabel .....	xvi
Daftar Lampiran .....	xvii
Daftar Istilah.....	xviii
BAB I Pendahuluan .....	1
I.1    Latar Belakang .....	1
I.2    Perumusan Masalah.....	3
I.3    Tujuan Tugas Akhir.....	4
I.4    Manfaat Tugas Akhir.....	4
I.5    Batasan dan Asumsi Tugas Akhir .....	4
I.6    Sistematika Laporan .....	5
BAB II LANDASAN TEORI .....	7
II.1 <i>Enterprise Resource Planning (ERP)</i> .....	7
II.2    Perbandingan Aplikasi ERP .....	9
II.3    SAP ( <i>System Application &amp; Product</i> ) .....	11
II.3.1    Pengertian SAP .....	11
II.3.2    Arsitektur Aplikasi SAP .....	12

II.3.3	<i>Advanced Business Application Programming (ABAP)</i> .....	14
II.3.4	<i>Remote Functional Call</i> .....	14
II.4	<i>Human Capital Information System</i> .....	15
II.5	<i>User Access Management</i> .....	16
II.6	Konseptual Protokol RFC .....	16
II.7	<i>Business Process Management (BPM)</i> .....	19
II.8	<i>SAP Activate</i> .....	20
II.9	<i>Fit-Gap Analysis</i> .....	22
II.10	<i>Unit Testing</i> .....	22
II.11	<i>Integration Testing</i> .....	22
II.12	<i>State of Arts</i> .....	23
BAB III Metode PENYELESAIAN MASALAH.....		26
III.1	Kerangka Berpikir.....	26
III.2	Sistematika Penyelesaian Masalah .....	27
III.3	Pengumpulan Data .....	30
III.4	Perancangan Sistem dan Pembangunan Protokol .....	31
III.5	Metode Evaluasi .....	31
III.6	Alasan Pemilihan Metode .....	32
III.7	Rencana Jadwal Kegiatan .....	33
BAB IV Penyelesaian permasalahan .....		35
IV.1	Perusahaan Telekomunikasi .....	35
IV.1.1	Profil Perusahaan Telekomunikasi .....	35
IV.1.2	Visi dan Misi.....	35
IV.2	<i>Discover</i> .....	36
IV.2.1	<i>Strategic planning</i> .....	36
IV.2.2	<i>Application Value - Scoping</i> .....	37

IV.3	<i>Prepare - Prototype</i> .....	39
IV.3.1	<i>Kick-Off Project</i> .....	39
IV.3.2	<i>Setup and Enablement</i> .....	40
IV.3.3	<i>Struktur Organisasi Human Capital Information System (HCIS)</i> ....	41
IV.3.4	Proses Bisnis <i>User Access Review (As-Is)</i> .....	42
IV.3.5	Proses Bisnis <i>Provisioning Access Data (As-Is)</i> .....	44
IV.4	<i>Explore</i> .....	45
IV.4.1	<i>Fit Gap Analysis</i> .....	45
IV.4.2	Desain Bisnis Proses ( <i>To-Be</i> ) .....	48
IV.4.2.1	Proses Bisnis <i>User Access Review (To-Be)</i> .....	49
IV.4.2.2	Proses Bisnis <i>Provisioning Access Data (To-Be)</i> .....	51
IV.4.3	<i>Architectural Design</i> .....	52
IV.4.3.1	<i>Integration Architecture Diagram</i> .....	53
IV.4.3.2	<i>Communication Application Diagram</i> .....	53
IV.4.3.3	<i>Activity Diagram</i> .....	54
IV.4.3.3.1	<i>User Access Review - Activity Diagram</i> .....	55
IV.4.3.3.2	<i>Provisioning - Activity Diagram</i> .....	57
IV.4.4	Perancangan Protokol RFC.....	59
IV.4.5	<i>Data Mapping</i> .....	60
IV.5	<i>Realize</i> .....	62
IV.5.1	Konfigurasi .....	62
IV.5.1.1	Konfigurasi <i>Import</i> .....	62
IV.5.1.2	Konfigurasi <i>Tables</i> .....	64
IV.5.1.3	Konfigurasi <i>Exceptions</i> .....	64
IV.5.2	<i>RFC Development</i> .....	65
IV.5.2.1	<i>RFC Program - Z_RFC_UPDATE_JARVIS</i> .....	65

IV.5.2.2	<i>RFC Program - Z_RFC_UAR_D</i> .....	66
IV.5.2.3	<i>RFC Program - Z_RFC_PROVISIONING_C</i> .....	67
IV.5.2.4	<i>RFC Program - Z_RFC_PROVISIONING_D</i> .....	68
IV.5.3	<i>Create Web Service</i> .....	69
<b>BAB V VALIDASI, ANALISIS HASIL, DAN IMPLIKASI.....</b>		<b>71</b>
V.1	<i>Test</i> .....	71
V.1.1	<i>Unit Testing</i> .....	71
V.1.2	<i>Integration Testing</i> .....	72
V.1.2.1	<i>SOAP Test – Z_RFC_UPDATE_JARVIS</i> .....	72
V.1.2.2	<i>SOAP Test – Z_RFC_UAR_D</i> .....	73
V.1.2.3	<i>SOAP Test – Z_RFC_PROVISIONING_C</i> .....	73
V.1.2.4	<i>SOAP Test – Z_RFC_PROVISIONING_D</i> .....	74
V.2	Evaluasi Hasil Pengujian.....	75
V.3	Dampak Hasil Tugas Akhir.....	75
<b>BAB VI Kesimpulan dan saran.....</b>		<b>76</b>
VI.1	Kesimpulan .....	76
VI.2	Saran .....	76
Daftar pustaka .....		77
<b>DAFTAR LAMPIRAN .....</b>		<b>81</b>