

## DAFTAR ISI

<b>LEMBAR PENGESAHAN .....</b>	ii
<b>LEMBAR ORISINALITAS .....</b>	iii
<b>ABSTRAK .....</b>	iv
<b>ABSTRACT .....</b>	v
<b>KATA PENGANTAR.....</b>	vi
<b>UCAPAN TERIMA KASIH.....</b>	vii
<b>DAFTAR ISI.....</b>	ix
<b>DAFTAR TABEL .....</b>	xii
<b>DAFTAR GAMBAR.....</b>	xiv
<b>DAFTAR LAMPIRAN .....</b>	xv
<b>DAFTAR ISTILAH .....</b>	xvi
<b>BAB I PENDAHULUAN.....</b>	17
1.1    Latar Belakang .....	17
1.2    Rumusan Masalah.....	20
1.3    Tujuan Penelitian .....	21
1.4    Batasan Masalah .....	21
1.5    Manfaat Penelitian .....	21
<b>BAB II TINJAUAN PUSTAKA.....</b>	23
2.1    Studi Pustaka.....	23
2.1    Dasar Teori.....	30
2.2.1    Kualitas Produk .....	30
2.2.2    Pengendalian Kualitas .....	31
2.2.3    Metode <i>Lean</i> .....	32
2.2.4    Metode <i>Six Sigma</i> .....	35
2.2.5    Metode <i>Lean Six Sigma</i> .....	37
2.2.6    Uji Keseragaman Data.....	39
2.2.7    Uji Kecukupan Data .....	40
2.2.8 <i>Performance Rating</i> .....	41
2.2.9 <i>Allowance factor</i> .....	44
2.2.10    Pengukuran Waktu Kerja .....	45
2.2.11 <i>Value Stream Mapping (VSM)</i> .....	46

<b>2.2.12</b>	<b><i>Seven Waste Relationship</i></b> .....	47
<b>2.2.13</b>	<b><i>Waste Relationship Matrix (WRM)</i></b> .....	48
<b>2.2.14</b>	<b><i>Waste Assessment Questionnaire (WAQ)</i></b> .....	49
<b>2.2.15</b>	<b><i>Pareto Chart</i></b> .....	54
<b>2.2.16</b>	<b><i>Fault Tree Analysis (FTA)</i></b> .....	54
<b>BAB III METODOLOGI PENELITIAN</b> .....		56
<b>3.1</b>	<b>Objek dan Subjek Penelitian</b> .....	56
<b>3.2</b>	<b>Diagram Alur Penelitian</b> .....	56
<b>3.3</b>	<b>Teknik Pengumpulan Data</b> .....	58
<b>3.3.1</b>	<b>Alat dan Bahan</b> .....	58
<b>3.3.2</b>	<b>Metode Pengumpulan Data</b> .....	59
<b>3.4</b>	<b>Metode Analisis Data</b> .....	60
<b>3.5</b>	<b>Jadwal Kegiatan</b> .....	62
<b>BAB IV HASIL DAN PEMBAHASAN</b> .....		63
<b>4.1</b>	<b><i>Define</i></b> .....	63
<b>4.1.1</b>	<b>SIPOC Diagram</b> .....	63
<b>4.1.2</b>	<b>Data Aktivitas dan Waktu</b> .....	65
<b>4.1.3</b>	<b>Uji Keseragaman Data</b> .....	66
<b>4.1.4</b>	<b>Uji Kecukupan Data</b> .....	70
<b>4.1.5</b>	<b>Penentuan waktu baku (<i>Time Study</i>)</b> .....	71
<b>4.1.6</b>	<b><i>Current Value Stream Mapping (CVSM)</i></b> .....	75
<b>4.1.7</b>	<b>Klasifikasi Aktivitas</b> .....	76
<b>4.2</b>	<b><i>Measure</i></b> .....	79
<b>4.2.1</b>	<b><i>Process Cycle Efficiency</i></b> .....	79
<b>4.2.2</b>	<b><i>Waste Relationship Matrix (WRM)</i></b> .....	81
<b>4.2.3</b>	<b><i>Waste Assessment Questionnaire (WAQ)</i></b> .....	84
<b>4.2.4</b>	<b>DPU, DPMO, dan Level Sigma</b> .....	89
<b>4.3</b>	<b><i>Analyze</i></b> .....	90
<b>4.3.1</b>	<b>Diagram Pareto <i>Waste</i></b> .....	90
<b>4.3.2</b>	<b>Kerugian Produktivitas akibat <i>overprocessing</i></b> .....	91
<b>4.3.3</b>	<b>Kerugian Finansial</b> .....	92
<b>4.3.4</b>	<b><i>Failure Tree Analysis (FTA) Waste Overprocessing</i></b> .....	94
<b>4.4</b>	<b><i>Improve</i></b> .....	107

4.4.1	<i>Improve Waste Overprocessing</i> .....	107
4.4.2	<i>Improve Defect Manufaktur</i> .....	109
4.4.3	<i>Future Value Stream Mapping (FVSM)</i> .....	111
4.5	<i>Control</i> .....	115
4.5.1	<i>Control Planning Overprocessing</i> .....	115
4.5.2	<i>Control Planning Defect Manufacture</i> .....	116
4.5.3	<i>Feedback</i> .....	118
	<b>BAB V KESIMPULAN DAN SARAN</b> .....	120
	<b>DAFTAR PUSTAKA</b> .....	122
	<b>LAMPIRAN</b> .....	127