DEDICATION

This thesis is dedicated to my beloved parents, Sabar Lumbantobing and Marthalena Hasiholan Hutagalung, whose endless love, prayers, and encouragement have been my source of strength and inspiration throughout this journey. I am deeply grateful to my sister, Widya Tasya, and my brother-in-law, whose words of encouragement and unwavering support have kept me motivated during challenging times.

My heartfelt thanks also go to my mentors and supervisors, Dr. Levy Olivia Nur and Dr. Bambang Setia Nugroho, for their invaluable guidance, patience, and dedication in helping me complete this research. To my friends and colleagues who have offered support and collaboration, your presence has made this journey more meaningful.

Lastly, I dedicate this work to the Almighty God, whose blessings, guidance, and resilience have enabled me to accomplish this milestone.