

ABSTRACT

PT Kereta Cepat Indonesia China (KCIC) as a modern transportation operator requires an effective Lost and Found management system to improve services to passengers. This Final Project aims to develop the backend of the Lost and Found admin website to assist admins in managing found item data and reporting lost items centrally. This system is designed to provide main features such as login validation, management of found item data, reporting lost items from passengers, item claim forms that are used as filling in passenger data and supporting evidence, and release forms that are used during the process of taking goods by passengers before the goods are handed over. Backend is developed with PHP programming language and MySQL database as the main storage. The result of this Final Project is the development of a backend system that includes database design, and process flow that supports the functionality of the Lost and Found system according to the needs of PT KCIC. This system is expected to speed up the process of handling lost items, minimize recording errors, and provide a better experience for KCIC service users.

Keywords: backend website, lost and found, PHP, MySQL, admin