

## **ABSTRACT**

This study explores the implementation of food and beverage (F&B) service at Anging Mammiri Restaurant, Bogor. Using direct observation and interviews during an internship program, the research found that service standards were generally well-executed, though issues in interdepartmental coordination remain. The study concludes that effective communication and regular staff training are essential to enhancing service quality.

Keywords: F&B Service, Internship, Service Quality