

**PENGELOLAAN MASALAH LAYANAN IT DENGAN
APLIKASI PROBLEM MANAGEMENT (STUDI KASUS IT
SERVICE DESK TELKOM UNIVERSITY)**

***IT SERVICE PROBLEM MANAGEMENT APPLICATION
(CASE STUDY IT SERVICE DESK TELKOM UNIVERSITY)***

Penulis

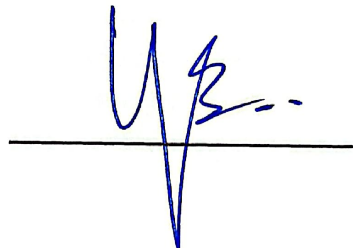
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Tanggal Pengesahan: 11 Juni 2025