

ABSTRACT

Keraton Kasepuhan Cirebon is one of Indonesia's cultural tourism destinations that requires a structured and integrated ticket management system to support operational activities and enhance visitor experience. However, the administrative aspect of the ticket management process remains manual and unintegrated. This project aims to design and document an admin module within the TOAST system to support centralized management of tickets, content, news, and other related information. The system design follows the System Development Life Cycle (SDLC) using the Agile model, allowing iterative development and continuous feedback aligned with the partner's needs, Keraton Kasepuhan Cirebon. The result of this project is a prototype of the admin module design that is ready to be integrated into the existing TOAST system. This design is expected to be an initial step toward digitalizing administrative and ticket management processes at Keraton Kasepuhan Cirebon.

Keywords: Agile, Admin Module, Ticket Management, Cultural Tourism, TOAST