

ABSTRACT

The laundry business is a small and medium business that has experienced a huge increase in growth because it promises good profits, especially in big cities. One of the laundry businesses currently operating in Purwokerto City is Indah Laundry. Laundry services at Indah Laundry are still carried out manually, starting from recording customer data, order data, and making customer notes. For effective service to customers, Indah Laundry needs to utilize information technology in data management and laundry transactions that are structured and efficient. The purpose of this research is to design and build a website-based laundry information system to overcome several existing problems. This website information system is created using the PHP and MySQL programming languages as a database and uses the Laravel framework. The system development method used is Scrum. The application of the Scrum method includes the following steps product backlog, sprint, daily scrum, sprint review, and retrospective sprint. The Information System testing uses the User Acceptance Test methods and Blackbox Testing.

Keywords: *Laundry, Information systems, Website, Scrum.*