

## DAFTAR PUSTAKA

- Ancveire, I. (2018). Fit gap analysis methods for ERP systems literature review. *SACI 2018 - IEEE 12th International Symposium on Applied Computational Intelligence and Informatics, Proceedings*, 161–166. <https://doi.org/10.1109/SACI.2018.8440972>
- Anggara Sekti, B., & Anwar, N. (2024). *Analisis dan Implementasi Proses Bisnis Penjualan dan Pengelolaan Inventory Berbasis ERP Odoo*. <https://doi.org/10.37817/ikraith-informatika.v8i1>
- Anjani, D., Hikmawan, R., & Sari, D. P. (2024). Implementasi ERP Odoo untuk Peningkatan Sistem Informasi Bisnis Perusahaan menggunakan Metode Accelereted SAP. *Edumatic: Jurnal Pendidikan Informatika*, 8(1), 349–358. <https://doi.org/10.29408/edumatic.v8i1.26055>
- Astuti, R. (2009). PEMODELAN ANALISIS BERORIENTASI OBJEK DENGAN USE CASE. *Media Informatika*, 8(2).
- Aziza, S., & Rahayu, G. H. N. N. (2019). IMPLEMENTASI SISTEM ENTERPRISE RESOURCE PLANNING BERBASIS OODOO MODUL SALES DENGAN METODE RAD PADA PT XYZ. *Journal Industrial Servicess*, 5(1). <https://doi.org/10.36055/jiss.v5i1.6503>
- Booch, G., Rumbaugh, J., & Jacobson, I. (1996). *The Unified Modeling Language for Object-Oriented Development Documentation Set Version 0.9a Addendum*. <http://www.rational.com>
- Darmansah, T., Hasan Affandi, R., Tania, F. N., Faza, H., Bidawi, N., & Ayumi, M. (2024). Pelaksanaan Administrasi Surat Menyurat dan Kearsipan Untuk Menunjang Akuntabilitas di Madrasah Tsanawiyah PAB 1 Sampali. *Pelaksanaan Administrasi Surat (Darmansah, dkk.) Madani: Jurnal Ilmiah Multidisiplin*, 2(5), 96–101. <https://doi.org/10.5281/zenodo.11353313>
- Darmansyah, T., Amelia, A., Pasaribu, I. Q., Hasibuan, I. T., & Sibarani, W. S. (2024). Penerapan Standar Pengelolaan Surat dalam Meningkatkan

- Efektivitas Manajemen Persuratan. *Jurnal Manajemen dan Pendidikan Agama Islam*, 2(4), 53–63. <https://doi.org/10.61132/JMPAI.V2I4.366>
- Dedy, R., Dako, R., Abdussamad, S., Nasibu, Z., Tolago, A. I., & Mohamad, Y. (2024). Optimalisasi Penggunaan Aplikasi Pengelolaan Surat untuk Meningkatkan Efisiensi Kerja Aparat di Desa Tunggulo. *Empiris Jurnal Pengabdian Pada Masyarakat*, 2(2), 78–85. <https://doi.org/10.59713/EJPPM.V2I2.1104>
- Dumas, M., & Ter Hofstede, A. H. M. (2001). UML Activity Diagrams as a Workflow Specification Language. *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 2185, 76–90. [https://doi.org/10.1007/3-540-45441-1\\_7](https://doi.org/10.1007/3-540-45441-1_7)
- Ganesh, K. . (2014). *Enterprise resource planning : fundamentals of design and implementation*. 170.
- Herawati, I. M., & Azahra, D. (2024). EVALUASI USABILITY WEBSITE JASUDA.NET MENGGUNAKAN SYSTEM USABILITY SCALE (SUS). *JIPI (Jurnal Ilmiah Penelitian dan Pembelajaran Informatika)*, 9(2), 994–1000. <https://doi.org/10.29100/JIPI.V9I2.4328>
- Hertzum, M. (2020). Usability Testing: A Practitioner's Guide to Evaluating the User Experience. *Synthesis Lectures on Human-Centered Informatics*, 1(1), i–105. <https://doi.org/10.2200/S00987ED1V01Y202001HCI045>
- Hevner, A. R., March, S. T., Park, J., & Ram, S. (2004). Design science in information systems research. *MIS Quarterly: Management Information Systems*, 28(1), 75–105. <https://doi.org/10.2307/25148625>
- Ilyasi, Ach., Susanto, H., & Astuti, S. J. W. (2020). PELAKSANAAN SISTEM ADMINISTRASI AKADEMIK DI UNIVERSITAS ISLAM JEMBER. *MAP (Jurnal Manajemen dan Administrasi Publik)*, 3(2). <https://doi.org/10.37504/map.v3i2.245>

- Kamil, H., Hanim, H., Pratama Santi, R., Rahmi, A., & Maulana Isman, A. (2022). Aplikasi Pengelolaan Surat Keluar dengan Fasilitas Tanda Tangan Digital di Fakultas Teknologi Informasi Universitas Andalas. *Jurnal Nasional Teknologi dan Sistem Informasi*, 7(3), 181–190. <https://doi.org/10.25077/teknosi.v7i3.2021.181-190>
- KIEĆ, M. (2021). FIT-GAP ANALYSIS AS INTRODUCTION STEP TO BUSINESS PROCESS STANDARDIZATION. *Scientific Papers of Silesian University of Technology. Organization and Management Series*, 2021(153), 194–212. <https://doi.org/10.29119/1641-3466.2021.153.14>
- KPMG UK. (2024). *Digital transformation in the higher education – the challenges*.
- Kusnadi, E. (2011). *Fishbone Diagram dan Langkah-Langkah Pembuatannya*. <http://eriskusnadi.wordpress.com/2011/12/24/fishbone-diagram-dan-la...>
- Madanhire, I., & Mbohwa, C. (2016). Enterprise Resource Planning (ERP) in Improving Operational Efficiency: Case Study. *Procedia CIRP*, 40, 225–229. <https://doi.org/10.1016/J.PROCIR.2016.01.108>
- Mossa, Y., Smith, P., & Bland, K. (2025). Reconceptualizing Enterprise Resource Planning (ERP) Systems from a Software Architecture Perspective Using a Framework Based on ERP System Characteristics. *Procedia Computer Science*, 256, 174–189. <https://doi.org/10.1016/j.procs.2025.02.110>
- Nafianto, C., Puspitasari, W., & Saputra, M. (2019). *Development of Flexible Production Scheduling by Applying Gantt Charts In Manufacturing Module Open Source ERP (Case Study CV. XYZ)*. IEEE.
- Olivé, A. (2007). Conceptual modeling of information systems. *Conceptual Modeling of Information Systems*, 1–455. <https://doi.org/10.1007/978-3-540-39390-0>
- Prawono. (2021). Sistem Informasi Pengelolaan Surat Masuk Dan Surat Keluar Di STMIK AUB SURAKARTA. *Magister Teknik Informatika*, 2(1). <https://e-journal.stie-aub.ac.id/index.php/informatika/article/view/159>

- Putri Latif, D., & Ali, H. (2025). Pengaruh Pengambilan Keputusan, Investasi Teknologi Informasi dan Pengembangan SDM terhadap Efisiensi Operasional. *Jurnal Komunikasi dan Ilmu Sosial*, 3(1), 1–10. <https://doi.org/10.38035/jkis.v3i1.1724>
- Ratnawati, Y. (2021). *Analisis Implementasi Sistem Enterprise Resource Planning (ERP) Dengan Pendekatan Technology, Organization and Environment (TOE) (Studi Kasus pada PT. BPRB)*.
- Rosana, J., Pangestu, K. Y., Tiffany, E. T., Chrisna, C., & Suhardjo, I. (2023). Pengaruh Penerapan Sistem Odoo pada PT. Great Dynamic Indonesia. *SEIKO: Journal of Management & Business*, 6(2).
- salsabila erliani, Fadhil Ahmad Zaki, & Tengku Darmansah. (2024). *SURAT SEBAGAI SARANA KOMUNIKASI EFEKTIF: MEMAHAMI PENTINGNYA BENTUK DAN JENIS YANG SESUAI*. <https://doi.org/https://doi.org/10.58432/algebra.v4i2.1101>
- Schrepp, M., Hinderks, A., & Thomaschewski, J. (2014). Applying the User Experience Questionnaire (UEQ) in Different Evaluation Scenarios. *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 8517 LNCS(PART 1), 383–392. [https://doi.org/10.1007/978-3-319-07668-3\\_37](https://doi.org/10.1007/978-3-319-07668-3_37)
- Seidl, M., Scholz, M., Huemer, C., & Kappel, G. (2015). *The Use Case Diagram*. 23–47. [https://doi.org/10.1007/978-3-319-12742-2\\_3](https://doi.org/10.1007/978-3-319-12742-2_3)
- Simanjuntak, M. R. A., & Setyawan, I. S. (2019). FAKTOR-FAKTOR KEBERHASILAN DALAM PENERAPAN SISTEM ENTERPRISE RESOURCES PLANNING PADA PERUSAHAAN JASA KONSULTAN KONSTRUKSI (Studi Kasus pada PT. ABC Engineering Consultant). *Prosiding HUBISINTEK*.
- Siswanto, A., & Salam, H. B. (2022). PROSEDUR PENGELOLAAN SURAT MASUK DAN SURAT KELUAR PADA BAGIAN UMUM DAN KEPEGAWAIAN KANTOR DINAS PENDIDIKAN PROVINSI

SULAWESI SELATAN. *JOURNAL OF ADMINISTRATIVE AND SOCIAL SCIENCE*, 3(1), 44–60. <https://doi.org/10.55606/JASS.V3I1.4>

- Song, I.-Y., Evans, M., & Park, U. E. K. (1995). A Comparative Analysis of Entity-Relationship Diagrams 1. *Journal of Computer and Software Engineering*, 3(4), 427–459.
- Spijkman, T., Dalpiaz, F., & Brinkkemper, S. (2021). Requirements Elicitation via Fit-Gap Analysis: A View Through the Grounded Theory Lens. *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 12751 LNCS, 363–380. [https://doi.org/10.1007/978-3-030-79382-1\\_22](https://doi.org/10.1007/978-3-030-79382-1_22)
- Subroto, D. E., Supriandi, S., Wirawan, R., & Rukmana, A. Y. (2023). Implementasi Teknologi dalam Pembelajaran di Era Digital: Tantangan dan Peluang bagi Dunia Pendidikan di Indonesia. *Jurnal Pendidikan West Science*, 1(07), 473–480. <https://doi.org/10.58812/JPDWS.V1I07.542>
- Sujito, F., Arifudin, R., & Arini, F. Y. (2019). An Analysis of User Interface and User Experience Using System Usability Scale and GOMS Method. *Journal of Advances in Information Systems and Technology*, 1(1), 65–73. <https://doi.org/10.15294/JAIST.V1I1.36503>
- Susanto, E., Yudanta, I. B. K. D., Suparsana, I. M., Ugiantara, M. B., Herawan, I. G. A. M. A., & Widana, I. G. (2024). Pengembangan Strategi Manajemen Sumber Daya Manusia dalam Transformasi Digital Untuk Meningkatkan Kinerja Perusahaan. *Syntax Idea*, 6(2), 673–680. <https://doi.org/10.46799/SYNTAX-IDEA.V6I2.2971>
- Taruli Pebrina, E., Nadhila Sudiyono, R., Novitasari, D., Asbari, M., & Tinggi Ilmu Ekonomi Insan Pembangunan, S. (2022). EDUKATIF: JURNAL ILMU PENDIDIKAN Adopsi Teknologi Informasi dan Knowledge Sharing: Analisis Mediasi Budaya Organisasi di Perguruan Tinggi. *Jurnal Ilmu Pendidikan*, 4. <https://doi.org/10.31004/edukatif.v4i1.2223>

- Theling, T., & Loos, P. (2005). Teaching ERP systems by a multiperspective approach. *Association for Information Systems - 11th Americas Conference on Information Systems, AMCIS 2005: A Conference on a Human Scale*, 3.
- Utami, M. C., & Hutomo, Y. T. (2014). PENERAPAN WATERFALL DALAM ANALISIS DAN PERANCANGAN SISTEM INFORMASI MANAJEMEN DOKUMEN SURAT MENYURAT PADA BANK BJB KANTOR CABANG BSD TANGERANG. *Jurnal Sains, Teknologi dan Industri*, 12(1), 129–135.
- Vadsya, M. R. A., Witjaksono, W., & Puspitasari, W. (2023). *Implementation of ERP Accounting Process Based on Odoo Using Quick Start Method at XYZ Company* (hlm. 16–27). [https://doi.org/10.2991/978-94-6463-340-5\\_3](https://doi.org/10.2991/978-94-6463-340-5_3)