

DAFTAR ISI

| | |
|---|-----|
| ABSTRAK | i |
| ABSTRACT..... | ii |
| LEMBAR PENGESAHAN | iii |
| HALAMAN PERNYATAAN ORISINALITAS..... | iv |
| KATA PENGANTAR | v |
| LEMBAR PERSEMBERAHAN | vi |
| DAFTAR ISI..... | vii |
| DAFTAR TABEL..... | x |
| DAFTAR GAMBAR | xii |
| DAFTAR ISTILAH | xv |
| DAFTAR LAMPIRAN..... | xvi |
| BAB I PENDAHULUAN | 1 |
| I.1 Latar Belakang..... | 1 |
| I.2 <i>Root Cause Analysis</i> | 6 |
| I.3 Rumusan Masalah..... | 7 |
| I.4 Tujuan Tugas Akhir | 7 |
| I.5 Manfaat Tugas Akhir..... | 8 |
| I.6 Batasan dan Asumsi Tugas Akhir..... | 8 |
| I.7 Sistematika Laporan | 9 |
| BAB II LANDASAN TEORI | 11 |
| II.1 Unit Kemahasiswaan | 11 |
| II.2 <i>Enterprise Resource Planning</i> | 11 |
| II.2.1 Manfaat Enterprise Resource Planning | 12 |
| II.3 Odoo | 12 |

| | |
|---|-----------|
| II.3.1 Perbandingan Odoo Dengan <i>Software ERP</i> lain | 13 |
| II.4 Metode <i>Quickstart</i> | 14 |
| II.5 Modul <i>Approval</i> | 15 |
| II.6 Modul <i>Accounting</i> | 15 |
| II.7 <i>Blackbox Testing</i> | 16 |
| II.8 <i>User Acceptance Testing</i> | 16 |
| II.9 <i>Integration Testing</i> | 17 |
| II.10 <i>User Experience Questioner</i> | 17 |
| BAB III METODE PENYELESAIAN MASALAH | 18 |
| III.1 Kerangka Berpikir..... | 18 |
| III.2 Sistematika Penyelesaian Masalah..... | 20 |
| III.3 Metode Pengumpulan Data | 21 |
| III.4 Metode Pengolahan Data | 22 |
| III.5 Metode Evaluasi..... | 23 |
| III.6 Alasan Pemilihan Metode | 24 |
| III.7 Rencana Jadwal Kegiatan | 25 |
| BAB IV PENYELESAIAN PERMASALAHAN | 26 |
| IV.1 Profile Perusahaan | 26 |
| IV.1.1 Profile Fakultas Rekayasa Industri Universitas Telkom..... | 26 |
| IV.1.2 Visi dan Misi Fakultas Rekayasa Industri (FRI)..... | 27 |
| IV.1.3 Struktur Organisasi Fakultas Rekayasa Industri (FRI) | 28 |
| IV.1.4 Struktur Organisasi Himpunan | 28 |
| IV.2 Tahap <i>Kick-Off Call</i> | 29 |
| IV.2.1 Strategic Planning | 29 |
| IV.2.2 Goals Determination | 31 |
| IV.3 Tahap <i>Analysis</i> | 31 |

| | |
|--|-----|
| IV.3.1 Business Needs Analysis | 31 |
| IV.3.2 <i>Fit/Gap Analysis</i> | 40 |
| IV.3.2.1 Proses Bisnis <i>Targeting</i> | 42 |
| IV.4 Tahap <i>Configuration</i> | 81 |
| IV.4.1 On Boarding..... | 81 |
| BAB V VALIDASI, ANALISIS HASIL, DAN IMPLIKASI..... | 104 |
| V.1 <i>Testing and Validation</i> | 104 |
| V.1.1 <i>Integration Testing</i> | 104 |
| V.1.2 User Acceptance Testing..... | 105 |
| V.1.3 Evaluasi Hasil Rancangan Sistem | 106 |
| V.1.4 <i>User Experience Questionnaire</i> | 108 |
| V.1.5 Hasil Perkiraan Efektivitas Rancangan Sistem | 112 |
| V.1.6 Hasil Perkiraan Efisiensi Rancangan Sistem | 114 |
| BAB VI KESIMPULAN DAN SARAN | 116 |
| VI.1 Kesimpulan | 116 |
| VI.2 Saran | 117 |
| DAFTAR PUSTAKA | 118 |
| LAMPIRAN | 123 |