

DAFTAR SINGKATAN

Istilah	Arti
UMKM	Usaha Mikro Kecil dan Menengah
SOP	Standard Operating Procedure
AHP	Analytical Hierarchy Process
ISO	International Organization for Standardization
SOP	Standard Operating Procedure
BPI	Business Process Improvement
RVA	Real Value Added
BVA	Business Value Added
NVA	Non-Value Added
CTQ	<i>Critical to Quality</i>