

TABLE OF CONTENTS

I.	INTRODUCTION	0
II.	LITERATURE REVIEW	0
	A. The Overtourism Phenomenon	0
	B. Sustainable Tourism Management	1
	C. BERT.....	1
	D. LSTM.....	1
III.	RESEARCH STAGES AND METHODOLOGY	1
	A. Data Collection	1
	B. Textual Data Preprocessing	1
	C. Text Classification	1
	1) Sentiment Analysis	2
	2) Multiclass Text Classification.....	2
	D. Correlation Between Issues.....	2
IV.	RESULT AND DISCUSSION.....	2
	A. Model Performance Evaluation	2
	1) Sentiment Analysis	2
	2) Multiclass Text Classification.....	3
	B. Sentiment of Destination	3
	C. Multiclass Classification of Overtourism Issues.....	4
	D. Correlation Between Overtourism Issues	5
V.	CONCLUSION	5
	REFERENCES.....	6