

DAFTAR ISI

ABSTRAK	i
<i>ABSTRACT</i>	ii
LEMBAR PENGESAHAN	iii
LEMBAR PERNYATAAN ORISINALITAS	iv
HALAMAN PERSEMBAHAN	v
KATA PENGANTAR	vi
Daftar Isi.....	vii
Daftar Gambar.....	xii
Daftar Tabel	xiv
Daftar Simbol	xv
Daftar Istilah.....	xvi
Daftar Lampiran	xviii
Bab I PENDAHULUAN.....	1
I.1 Latar Belakang	1
I.2 Perumusan Masalah.....	7
I.3 Tujuan Tugas Akhir.....	7
I.4 Batasan Tugas Akhir	8
I.5 Manfaat Tugas Akhir.....	8
I.6 Sistematika Laporan	9
Bab II LANDASAN TEORI	11
II.1 Penelitian Terdahulu.....	11
II.1.1 <i>Determinant Behavioral Intention to Use Fintech for ZISWAFA Payments In Generation Z: Integration of Technology Acceptance Model and Theory of Planned Behavioral</i>	11

II.1.2	<i>The Impact of Perceived Risk and Technology Acceptance Model on Gen Z Adoption of Digital Banking</i>	12
II.1.3	<i>A Study on Digital Natives Adoption of Fintech: Perspectives from Generations Y and Z</i>	12
II.1.4	<i>Behavioral Intention To Use Flip.id oleh Perceived Ease Of Use melalui Attitude Towards Using</i>	13
II.1.5	Pengaruh Technostress dalam Penggunaan E-Wallet Fintech Intention oleh Gen Z di Kota Batam.....	14
II.1.6	<i>Integration of Technology Acceptance Model (TAM) and Theory of Planned Behavior (TPB): An E-wallet Behavior with Fear of Covid-19 as a Moderator Variable</i>	15
II.1.7	<i>Online Food Delivery Services and Behavioural Intention – A Test of an Integrated TAM and TPB Framework.....</i>	16
II.2	Kerangka Pemikiran	19
II.2.1	Adopsi Teknologi.....	19
II.2.2	Teknologi Finansial (<i>Financial Technology</i>).....	19
II.2.3	Technostress.....	20
II.2.4	Generasi Z (Gen Z)	21
II.2.5	E-Wallet.....	22
II.2.6	Flip.id	23
II.2.7	<i>Technology Acceptance Model (TAM)</i>	24
II.2.8	<i>Theory of Planned Behavior (TPB)</i>	27
II.2.9	Aksesibilitas (<i>Accessibility</i>)	28
II.2.10	Keamanan (<i>Security</i>)	29
II.2.11	Dukungan Pelanggan (<i>Customer Support</i>).....	30
II.2.12	<i>Structural Equation Modeling (SEM)</i>	31
II.2.13	R Programming	38

II.2.14	<i>R Package</i>	39
II.2.15	Metode Kuantitatif	40
II.2.16	Teknik <i>Sampling</i>	41
II.3	Alasan Pemilihan Model Teoritis	44
Bab III	METODE PENELITIAN	47
III.1	Model Konseptual.....	47
III.2	Sistematika Penyelesaian Masalah	48
III.2.1	Tahap Identifikasi.....	50
III.2.2	Tahap Validasi Instrumen Model (SmartPLS).....	57
III.2.3	Tahap Pengumpulan Data Utama.....	62
III.2.4	Tahap Pengolahan Data (RStudio).....	66
III.2.5	Tahap Analisis Data (RStudio)	69
III.2.6	Tahap Pengambilan Keputusan.....	71
III.3	Alasan Pemilihan Metode	72
III.4	Evaluasi Model	73
III.4.1	Menentukan Dimensi Variabel	74
III.4.2	Pembuatan Pra-Kuesioner	74
III.4.3	Penyebaran Pra-Kuesioner	74
III.4.4	Pengolahan Data Pra-Kuesioner	75
III.4.5	Analisis Hasil Pra-Kuesioner	78
Bab IV	IMPLEMENTASI MODEL DAN PENGOLAHAN DATA	81
IV.1	Pengumpulan Data Kuesioner	81
IV.2	Pengolahan Data Kuesioner.....	82
IV.2.1	Instalasi <i>Package SEMinR</i>	83
IV.2.2	<i>Import Dataset</i>	84
IV.2.3	Pengolahan Deskriptif.....	85

IV.2.4	Pengolahan <i>Measurement Model</i>	85
IV.2.5	Pengolahan <i>Structural Model</i>	89
IV.2.6	Pengolahan <i>Estimating Model</i>	92
IV.2.7	Pengolahan <i>Summarizing the Model Result</i>	92
IV.2.8	Pengolahan <i>Bootstrap Model</i>	93
Bab V	ANALISIS DATA.....	95
V.1	Analisis Deskriptif.....	95
V.2	Analisis <i>Measurement Model</i>	96
V.2.1	<i>Indicator Reliability</i>	97
V.2.2	<i>Internal Consistency Reliability</i>	99
V.2.3	<i>Convergent Validity</i>	100
V.2.4	<i>Discriminant Validity</i>	101
V.3	Analisis <i>Structural Model</i>	105
V.3.1	<i>Model's Collinearity Issue</i>	105
V.3.2	<i>Model's Significance and Relevance</i>	107
V.3.3	<i>Model Explanatory Power</i>	109
V.4	Analisis <i>Estimating Model</i>	110
V.5	Analisis <i>Summarizing the Model Result</i>	111
V.6	Analisis <i>Bootstrapping Model</i>	112
V.7	Hasil Pengujian.....	115
V.7.1	Pengujian Hipotesis.....	115
V.8	Analisis Hasil Pengujian Hipotesis	130
Bab VI	kesimpulan dan saran.....	134
VI.1	Kesimpulan	134
VI.2	Saran	136
	Daftar Pustaka	138

LAMPIRAN	156
----------------	-----