

DAFTAR TABEL

Tabel 2. 1 Penelitian Terdahulu	23
Tabel 3. 1 Jenis Penelitian.....	45
Tabel 3. 2 Dimensi Service Quality of Mobile Government	47
Tabel 3. 3 Hasil Case Folding	55
Tabel 3. 4 Hasil Remove Punctuation.....	56
Tabel 3. 5 Hasil Normalization	56
Tabel 3. 6 Hasil Emoji, Number, Whitespace Removal	56
Tabel 3. 7 Klasifikasi berdasarkan Dimensi dan Sentimen.....	58
Tabel 4. 1 Hasil Labelling.....	63
Tabel 4. 2 Hasil Performa Algoritma	64
Tabel 4. 3 Sebaran Tema Utama Hasil Topic Modelling.....	69