

ABSTRACT

The application of SPBE in the XYZ institution has the aim to improve the quality of IT governance services in the government system, in accordance with PedmenpanRB Regulation Number 3 of 2024. The method used in this study is to measure the maturity of SPBE in the XYZ institution. Data collection was carried out through interviews and studying documents related to 10 SPBE Internal Policy Indicators. The results of the evaluation show that the total accumulation obtained from the indicator weight 1-10 is 1.30 which is multiplied by the indicator value reached the number 33.80. Taking into account the domain weight that has been set 13% in PermenpanRB Number 59 of 2020, the resulting results are 3.38 with a good predicate. Some indicators such as application development, intra -agency network services, and service connecting systems at XYZ institutions are weak points that need special attention. Therefore, it is necessary to improve overall and sustainable improvement to increase the effectiveness of the implementation of SPBE internal policies to a more optimal level.

Keywords: SPBE, Internal Policy, Evaluation of Maturity, XYZ Institutions.