

DAFTAR ISI

ABSTRAK	ii
ABSTRACT	iii
LEMBAR PENGESAHAN	vi
LEMBAR PERNYATAAN ORISINALITAS	v
KATA PENGANTAR	vi
DAFTAR ISI	vii
DAFTAR GAMBAR	ix
DAFTAR TABEL	x
DAFTAR LAMPIRAN	xi
DAFTAR SIMBOL	xii
DAFTAR ISTILAH	xiii
BAB I PENDAHULUAN	1
1.1 Latar Belakang.....	1
1.2 Perumusan Masalah	4
1.3 Tujuan Penelitian	4
1.4 Batasan Penelitian.....	4
1.5 Manfaat Penelitian	5
1.6 Sistematika Penulisan	5
BAB II TINJAUAN PUSTAKA	7
II.1 Tata Kelola Teknologi Informasi	7
II.2 COBIT 2019.....	7
II.2.1 Capability Levels Processes.....	9
II.2.2 Design Factors	10
II.2.3 Road Map Implementation	12
II.3 ISO 38500	13
II.4 Pemetaan COBIT 2019 dengan ISO 38500.....	15
II.5 Penelitian Terdahulu	16
BAB III METODOLOGI PENELITIAN	24
III.1 Metode Konseptual.....	24
III.2 Sistematika Penyelesaian Masalah.....	26
III.2.1 Identifikasi Masalah	26
III.2.2 Menentukan Solusi.....	27
III.2.3 Perancangan dan Pengembangan.....	27
III.2.4 Hasil dan Evaluasi	28
III.2.5 Pengumpulan Data	28
III.2.6 Pengolahan Data.....	29

III.2.6.1 Analisis Data.....	29
III.2.6.2 Capability Assesment.....	30
III.2.6.3 Kalkulasi Capability Assesment.....	31
III.2.6.4 Gap Analysis dan Potential Improvement	32
III.2.6.7 Penyusunan Rekomendasi.....	32
BAB IV PENGUMPULAN DAN ANALISIS DATA	34
IV.1 Hasil Pengumpulan Data	34
IV.2 Hasil Analisis Data	35
IV.2.1 Phase 1 – Recognized Need To Act	35
IV.2.1.1 Hasil Design Factor	36
IV.2.1.2 Pemilihan Proses Domain	37
IV.2.2 Phase 2 – Assess Current State.....	38
IV.2.2.1 Hasil Capability Assessment.....	38
IV.2.3 Phase 3 – Define Target State	39
IV.2.3.1 Hasil Analisis Kesenjangan (Gap Analysis).....	40
BAB V HASIL REKOMENDASI PERANCANGAN	45
V.1 Analysis Improvement Recommendation	45
V.2 Build Improvement.....	49
V.2.1 Prinsip 1 – Responsibility.....	49
V.2.2 Prinsip 2 – Strategy	49
V.2.4 Prinsip 4 – Performance	50
V.2.5 Prinsip 5 – Conformance	50
V.2.6 Prinsip 6 – Human Behaviour.....	51
V.3 Evaluasi	51
BAB VI KESIMPULAN DAN SARAN.....	54
VI.1 Kesimpulan.....	54
VI.2 Saran.....	54
DAFTAR PUSTAKA.....	56
LAMPIRAN	58