

DAFTAR PUSTAKA

- Aristriyana, E., & Ahmad Fauzi, R. (2023). Analisis Penyebab Kecacatan Produk Dengan Metode Fishbone Diagram Dan Failure Mode Effect Analysis (Fmea) Pada Perusahaan Elang Mas Sindang Kasih Ciamis. *Jurnal Industrial Galuh*, 4(2), 75–85. <https://doi.org/10.25157/jig.v4i2.3021>
- Basuki, F. H. A., Aknuranda, I., & Perdanakusuma, A. R. (2023). Analisis Proses Bisnis CV Dinasty menggunakan Root Cause Analysis Dan Pendekatan Lean. *Jurnal Pengembangan Teknologi Informasi dan Ilmu Komputer*, 7(4), 1533–1542.
- Davis, S., & Goetsch, D. L. (2013). *Quality Management for Organizational Excellence Pearson New International Edition : Introduction to Total Quality*.
- Dumas, M., La Rosa, M., Mendling, J., & Reijers, H. A. (2013). Fundamentals of Business Process Management. Dalam *Fundamentals of Business Process Management*. <https://doi.org/10.1007/978-3-642-33143-5>
- Falah, K. A. Al, Pandiyan, V., & Sundram, K. (2025). *Decision Making : Applications in Management and Engineering Impact of Quality Management Practices on Production Quality Performance : Examining the Role of Process Improvement and Lean Six Sigma*. 8(1), 497–516.
- Heizer, & Render. (2020). *O P E R AT I O N S Sustainability and Supply Chain Management*.
- Hisprastin, Y., & Musfiroh, I. (2020). Ishikawa Diagram dan Failure Mode Effect Analysis (FMEA) sebagai Metode yang Sering Digunakan dalam Manajemen Risiko Mutu di Industri. *Majalah Farmasetika*, 6(1), 1. <https://doi.org/10.24198/mfarmasetika.v6i1.27106>
- Kesuma, D. P., & Amelia, L. (2022). Penerapan Quality Function Deployment Dalam Upaya Meningkatkan Kualitas Layanan Web Perguruan Tinggi. *JATISI (Jurnal Teknik Informatika dan Sistem Informasi)*, 9(2), 1666–1680.
- Mitra, A. (2021). *Fundamentals of Quality Control and Improvement*.
- Okpala, C., Nwamekwe, C. O., Ezeanyim, O. C., Chikwendu, O. C., Chiedu, O., & Onyeka, N. C. (2024). The Implementation of Kaizen Principles in Manufacturing Processes: A Pathway to Continuous Improvement. *International Journal of Engineering Inventions*, 13(7), 116–124.
- Utomo, Y., Jumali, M. A., & Salsabila, D. N. (2022). Analisis Critical To Quality (Ctq) Pada Percetakan Koran Di Pt Temprina Media Grafika (Jawa Pos Group). *WAKTU: Jurnal Teknik UNIPA*, 20(02), 103–109. <https://doi.org/10.36456/waktu.v20i02.5876>

- Gaspersz, V., & Fontana, A. (2011). Lean Six Sigma for Manufacturing and Engineering. In *Proceedings of International Conference on Industrial Engineering and Operations Management* (Vol. 2011).
- Kumar, P., Khan, M. A., Mughal, U. K., & Kumar, S. (2020). Exploring the Potential of Six Sigma (DMAIC) in Minimizing the Production Defects. *Proceedings of the 3rd International Conference on Industrial & Mechanical Engineering and Operations Management Dhaka, Bangladesh, December 26-27, 2020*, 36–46. <http://www.ieomsociety.org/imeom/260.pdf>
- Steve Gruber. (2024). *E. Harris Gallery*. (n.d.). *How to change a needle on a sewing machine*.
- Walujo., D. A., Koesdija , T., & Utomo, Y. (2020). *Pengendalian Kualitas*. Surabaya: Scopindo Media Pustaka.
- Chandika Ivano. (2023). Usulan Perbaikan Proses Obras untuk Meminimasi Defect Produk Cardigan Rajut di XYZ Collection Menggunakan Metode Perancangan QFD. 10, 1–6.
- Kotler, P., & Keller, K. L. (2012). *Marketing management* (14th ed.). Pearson Education.
- Aditya, M. F. (2021, July). *Pengontrolan kualitas untuk mengurangi defect produk Thermal Oil Heater (TOH) 3000 HDC dengan menggunakan metode FMEA di PT Taland Utama Karisma Perkasa*. Proceeding Mercu Buana Conference on Industrial Engineering, 3, 128–135.
- Key, B. A. (2019). *Five Whys Root Cause System Effectiveness* (Master's thesis, Western Kentucky University).