

ABSTRACT

Digital transformation has become a crucial need for MSMEs, including laundry businesses. Based on direct surveys of several laundry owners in Bandung, most businesses still rely on manual systems, leading to various challenges such as difficulties in real-time operational monitoring, risk of data manipulation by staff, and lack of transparency for customers.

This study aims to design and develop a cloud-based Point of Sales (POS) system as a solution to optimize laundry business management. The system is designed by considering technological, managerial, and data security aspects to enable access from multiple locations and provide transparent financial reports.

Through surveys and interviews with owners, employees, and customers, this research provides a clear picture of the actual system requirements. It is expected that this POS system will improve operational efficiency, data accuracy, and enhance the competitiveness of laundry businesses in the digital era.

Keywords: *Mobile Application, Point of Sales System, Cloud-based, Laundry*