

LIST OF TABLES

Table 2.1: Summary Result of Process Mining and Regression.....	7
Table 3.1: Dataset from BPJS Kesehatan FKRTL	13
Table 3.2: Dataset from FKTP Non Kapita	14
Table 3.3: Dataset from Membership	14
Table 3.4: Transition Frequency of Each Traces from Petri Net.....	22
Table 4.1: Data Before Change Into New Label	25
Table 4.2: Data After Change Into New Label	26
Table 4.3: Date Format Before Standardization	26
Table 4.4: Date Format After Standardization.....	26
Table 4.5: The Top 10 Most Frequent Treatments	28
Table 4.6: The Top 3 Most Frequent Trace Variants	28
Table 4.7: Cost Prediction Error Metrics.....	34